

Date TBD

[First VIN]

Customer Name

Address

City, State Zip

Subject: 215-3 Sleeper Heater Core O-Rings Leaking

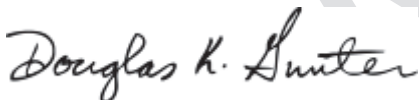
Dear Peterbilt Customer,

Peterbilt has determined that the sleeper heater core O-rings installed on your vehicle do not meet our quality standards and may result in a coolant leak.

The chassis numbers listed by VIN on this letter require repair by an authorized dealer. We would like the opportunity to perform this repair. Please contact a Peterbilt dealership to schedule an appointment for this work. You can find the nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com.

When contacting your selected Peterbilt dealer, refer to campaign **215-3** and the VIN listed on this letter. The repair will take approximately **2 hours** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for repairs completed by **11/13/2016**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Peterbilt products.

Thank you,



Doug Gunter
Director of Warranty
Peterbilt Motors Company