



# Ferrari North America

## Technical Information

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**Model Type:** All  
**Model Year:** All  
**Subject:** Scheduled Maintenance Requirements

With reference to the **Scheduled Maintenance** section of the Warranty Booklet, note that, regardless of the duration of the warranty period and even after expiration, the customer is required to strictly observe the maintenance rules indicated in the respective booklet precisely. This is outlined specifically, to have the vehicles Scheduled Maintenance performed correctly.

These inspections and procedures must be performed at the intervals as defined by **Ferrari**. In particular, it is imperative that the systems and components relative to the exhaust are inspected at the intervals set forth by **Ferrari**.

Please note that observing the indications and intervals of the maintenance schedule will also:

- Help optimize the performance and fuel efficiency of the vehicle;
- Help ensure compliance of the vehicle with emissions and environmental legislation throughout its lifespan;
- Help ensure that the vehicle is in a state capable of passing periodical roadworthiness tests prescribed by law.

The Warranty Booklet expressly states that it is the Owner's responsibility to have the maintenance services regularly performed as specified in the Maintenance Schedule and to keep records of all maintenance performed on their **Ferrari**.

Ferrari recommends that the maintenance services be performed by an Authorized Ferrari Dealer who have the trained personnel with the technical skills to correctly carry out all the activities defined by Ferrari on the vehicle.

**Failure to have the services performed as specified in the Maintenance Schedule may cause a warranty claim to be rejected or even cause the vehicles warranty to be voided. Additionally, any maintenance service performed incorrectly or incompletely outside the Ferrari Authorized Network may also cause a warranty claim to be rejected or cause the warranty to be voided .**

Therefore, in reference to the aforementioned section of the Warranty Booklet, **which the customer accepts as a condition upon signing the contractual document**, note that a warranty claim may be rejected or the warranty may be rendered null and void if the vehicle is not



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subjected to the annual inspections and scheduled maintenance procedures specified in the Warranty Booklet.

In consideration of the above, please note that in the event of the entry of a warranty claim for reimbursement covered by the manufacturer's warranty or by an extended coverage for any components of the vehicle, where, prior to the date of entry of the warranty claim, any of the specified time or mileage intervals of the Maintenance Schedule for the vehicle have not been performed, **Ferrari** reserves the right to reject the claim. When this condition is identified, the ModisCS system will not permit submission of the warranty claim, and will flag the request with the red traffic light symbol, displaying the relative error message. At such time you must contact the Ferrari North America Warranty Department providing the necessary information for them to determine if the Maintenance Schedule has been followed.

Thank you for your co-operation.