

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: March 11, 2016
TO: Mitsubishi Motors US & Puerto Rico Dealer Principals, General Managers,
Service Managers, and Parts Managers
RE: Temporary Back Order of Long Block Engine Part Number Listed in
SC-16-001REV
TIN NO. TIN-16-11-001

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AFFECTED VEHICLES: Certain 2014 – 2015 Mirage vehicles

PURPOSE

There is a temporary back order of the long block engine part number listed in SC-16-001REV, “ECM Reprogramming for Engine Knocking Noise” for certain 2014 – 2015 Mirage vehicles.

This is a result of higher than expected demand resulting from diagnosis of the knocking noise as outlined in the Service Campaign Bulletin.

If the engine exhibits no driveability issues, and can be driven safely, please inform the customer to continue driving normally, until the long block engine part becomes available. Estimated arrival of the next shipment of replacement long block engine assembly parts (p/n 1000C848) is sometime in May.

If immediate engine repair is required, please utilize the available short block engine assembly. The same procedures and requirements that apply to long block replacement also apply to short block replacement, including the 209 restriction code. See SC-16-001REV for details.

When checking for applicability of this campaign (C1602A), please check for and complete any other open campaigns. Always get the customer’s approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Superscreen to verify whether the vehicle is involved in service campaign SC-16-001REV.

NOTE

All vehicles affected by Service Campaign SC-16-001REV are also affected by Safety Recall SR-16-001, SRS Connector Corrosion – Safety Recall Campaign – however, not all vehicles affected by Safety Recall SR-16-001 are included in this Service Campaign. For vehicles affected by both service actions, to minimize any customer or dealer inconveniences, please perform both campaigns at the same time. Always get the customer’s approval before completing a campaign on customer-owned vehicles.