

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: March 7, 2016
TO: Mitsubishi Motors US & Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers
RE: ECM Reprogramming for Engine Knocking Noise – Service Campaign - REVISED
ATIN NO. ATIN-16-SC-001-C

.....

AFFECTED VEHICLES: Certain 2014 – 2015 Mirage vehicles

PURPOSE

A revised service campaign bulletin will be released today for ECM reprogramming on certain 2014 – 2015 Mirage vehicles.

This revised campaign bulletin instructs dealers to 1) reprogram the ECM with new software on all affected vehicles, and 2) for the rare case when the engine needs to be replaced due to engine noise, follow additional steps required to order a new engine. This bulletin revision informs dealers that the replacement engine part number is now on 209 restriction, and includes detailed procedures to:

1. Create a Techline case
2. Create and attach a video of the noise to the Techline case
3. Contact Techline
4. Order a new engine

The Service Campaign Bulletin outlining the revised repair procedure will be available today on MEDIC and MDL.

NOTE

All vehicles affected by this Service Campaign are also affected by Safety Recall SR-16-001, SRS CONNECTOR CORROSION - SAFETY RECALL CAMPAIGN – however, not all vehicles affected by Safety Recall SR-16-001 are included in this Service Campaign. For vehicles affected by both service actions, to minimize any customer or dealer inconveniences, please perform both campaigns at the same time. Always get the customer's approval before completing a campaign on customer-owned vehicles.

When checking for applicability of this campaign (C1602A), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this service campaign.