



Quality Bulletin

TITLE:

**Service Action S39810: ABS Wiring
Model Year 2017 S90**

GROUP: 37	CAT/NO: S39810	ISSUING DEPARTMENT: Warranty		CAR MARKET: United States and Canada	
REFERENCE BULLETINS: TJ 32069, PB 37-S39810				ISSUE DATE: 2016-11-08	STATUS DATE: 2016-11-08
Service Personnel: Read and initial		SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 3

“Right first time in Time”

- A. SERVICE ACTION S39810 DESCRIPTION
- B. VEHICLES INVOLVED
- C. PARTS INFORMATION/PARTS RETURN
- D. OWNER NOTIFICATION
- E. VEHICLES IN RETAILER INVENTORY
- F. RETAILER RESPONSIBILITY
- G. REIMBURSEMENT PROCEDURES
- H. TECHNICIAN COMPETENCY REQUIREMENT
- I. RETAILER ALLOWANCE

A. SERVICE ACTION S39810 DESCRIPTION

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Action S39810 on certain model year 2017 S90 vehicles.

Volvo has identified that the Anti-Lock Brake System (ABS) wiring may chafe against the front driveshaft bellow. This condition will light a yellow Electronic Stability Control, (ESC) and red ABS warning lamp, and a text message “ABS/ESC temporarily off” will appear in the instrument panel. If the fault is detected as permanent, a message “Brake system service required” will be also appear in the instrument panel.

The corrective action is to check and if necessary adjust the ABS wiring per Technical Journal 32069. If the ABS wiring is damaged, replace according to VIDA and submit a warranty claim for reimbursement.

Service Action S39810 affects 1,441 vehicles in the U.S. and 87 in Canada.



RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS ACTION.

Vehicles in retailer inventory must be upgraded prior to sale.

PLEASE NOTE: Service Action S39810 will be in effect until December 31, 2018 regardless of mileage.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE CAMPAIGN.

Vehicle eligibility must be confirmed:

- Inquire in VRC² - Vehicle Warranty where the message “Service Action S39810 ABS Wiring” will appear for eligible vehicles.

All vehicles should be checked for any incomplete recalls, service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs should be completed.

C. PARTS INFORMATION / PARTS RETURN

Please refer to Parts Bulletin 37-S39810.

PARTS RETURN

No parts are required to be returned to Technical Material Analysis (TMA) for this service action.

D. OWNER NOTIFICATION

No customer mailing is scheduled at this time.

E. VEHICLES IN RETAILER INVENTORY

Vehicles in retailer inventory must be completed prior to sale.

F. RETAILER RESPONSIBILITY

Retailers must check eligibility prior to completing this service action. All eligible vehicles must have this service action completed prior to customer delivery.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

Service Action S39810 claims should be submitted using the LONG FORM application only.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this repair is Level 2 Certified Tech.



Quality Bulletin S39810

I. RETAILER ALLOWANCE (LONG FORM APPLICATION)

Labor reimbursement is effective at time of release and may change in the future.

Claim Type: S39810
Cause Code: 02
CSC Code: XW
Main OP: 97071
Failed Part: 983750

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Labor Time</u>
97071	Check ABS Wiring	1	0.1
97072	Adjust ABS Wiring	1	0.1