

PC423 – Storage Boxes, PC428 – Step Rails, PC434 – Splash Guards, PC466 – Electronic Tailgate Lock

## **OWNER NOTIFICATION**

Dear Nissan Titan XD Owner:

Nissan is committed to providing the highest levels of quality and customer satisfaction. With that in mind, we want to inform you of a voluntary service campaign being conducted by Nissan to install [Storage Boxes, Step Rails, Electronic Tailgate Lock, Splash Guards] on your vehicle, which should be equipped with this accessory.

### **REASON FOR SERVICE CAMPAIGN**

Certain Titan XD vehicles were intended to have [Storage Boxes, Step Rails, Electronic Tailgate Lock, Splash Guards] installed, but may have been sold without these accessories installed.

### **WHAT NISSAN WILL DO**

To assure your continued satisfaction with your vehicle, Nissan will install the [Storage Boxes, Step Rails, Electronic Tailgate Lock, Splash Guards] at an authorized Nissan dealer at **no charge to you for parts or labor**. The service could take up to one hour (per accessory) to complete, but the Nissan dealer may require your vehicle for a longer period of time based upon the work schedule.

### **WHAT YOU SHOULD DO**

Nissan encourages you to contact an authorized Nissan dealer at your earliest convenience in order to arrange an appointment.

**To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to an authorized Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure ongoing satisfaction with your Nissan vehicle.