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NISSAN BULLETIN

Rear Combination Lamp Assembly Dealer Inventory Service Action

Reference: PC438
Date: April 14, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
MY2016 Titan XD	NA	2,602	April 14, 2016

*******Dealer Announcement*******

Nissan is conducting a dealer inventory service action to inspect and, if necessary, replace the rear combination lamp assembly on **2,602** specific 2016 Titan XD vehicles identified in Service Comm. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles currently in dealer inventory are affected by this inventory service action using Service Comm **I.D. PC438**.
 - **As a reminder new vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign) or Service Comm.**
2. Use the attached procedure to inspect and, if necessary, replace the right and/or left rear combination lamp assemblies.
 - If the inspection shows that no moisture is present, and the seam weld is not broken, submit the warranty claim and release the vehicle without further action.
 - If the inspection shows that there is moisture present, or the seam weld on the lamp assembly is broken, repair is needed.
3. The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm using the appropriate campaign I.D for the inspection status on each affected vehicle currently in inventory. Nissan requests dealers to perform this repair on vehicles in inventory prior to being retailed to ensure customer satisfaction.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



NISSAN DEALER ACTION

PC438 Titan – Rear Combination Lamp Assembly Inspection and Replacement

We are conducting a Dealer Service Action on the Rear Combination Lamp Assemblies for inspection, and if necessary, replacement on certain specific 2016 Nissan Titan XD trucks:

SERVICE PROCEDURE:

1. Park the vehicle in a safe working area and turn the ignition off.
2. Locate the Right (Passenger side) Rear Combination Lamp Assembly (Figure 1).



Figure 1

3. Using a suitable light inspect the Rear Combination Lamp Assembly for moisture in the lamp assembly.

If there is no visible moisture present, look for a broken seam weld on the lamp assembly (Figures 2 & 3).

A continual black line will be present if lamp assembly is OK (Figure 3).

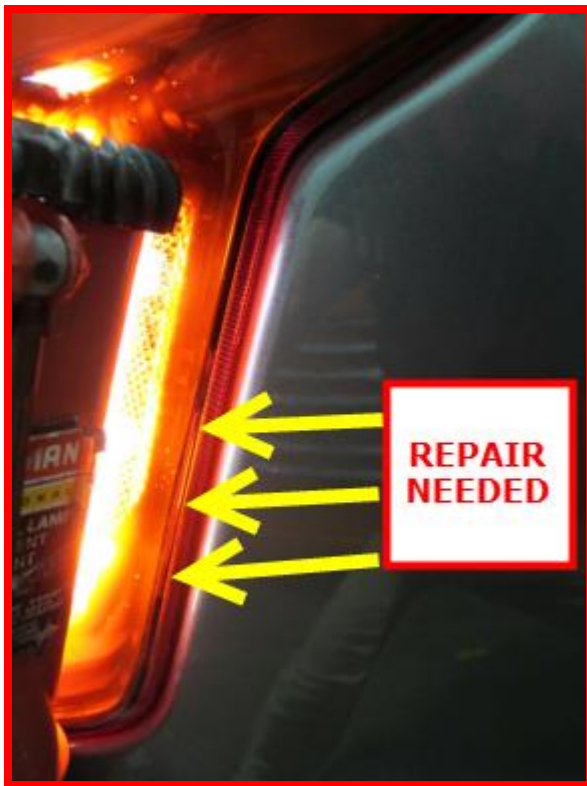


Figure 2



Figure 3

Continual BLACK line is present

4. Does the Right (Passenger side) rear combination lamp assembly have visible moisture in it or is the seam weld broken?

YES (**REPAIR NEEDED**) – Order a new rear combination lamp assembly. Go to Step 7 for rear combination lamp replacement.

NO (**OK**) – If BOTH lamp assemblies are **OK** proceed to Step 6.

5. Repeat Inspection on the Left (Driver side) rear combination lamp assembly.

6. If **BOTH** rear combination lamp assemblies are **OK**.

- Submit a warranty claim using PC4380 per claims information, below.
- Release the vehicle.
- Dealer Action complete.

REAR COMBINATION LAMP REPLACEMENT PROCEDURE

CAUTION: IT IS NOT NECESSARY TO USE FORCE WHEN INSTALLING THE NEW LAMP ASSEMBLY. THE USE OF FORCE MAY CAUSE THE NEW ASSEMBLY TO BE DAMAGED.

7. Open the tailgate.

8. Remove the (2) mounting bolts from the rear combination lamp assembly (Passenger side is shown in Figure 4).

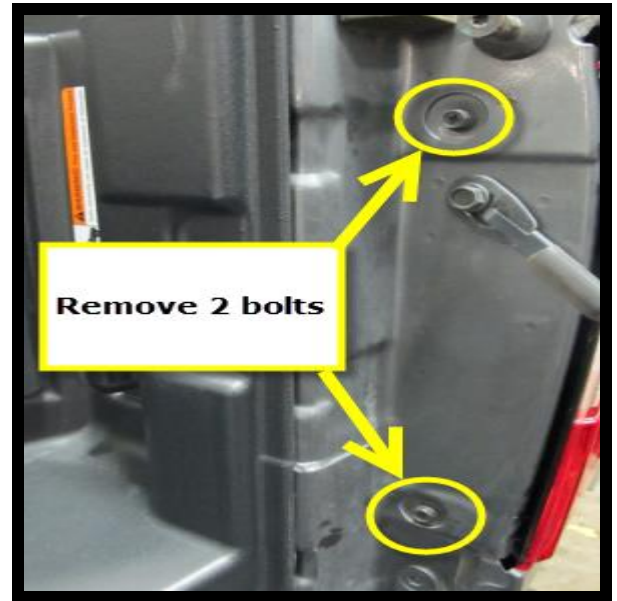


Figure 4

9. Gently pull the rear combination lamp assembly loose from the mounting grommets (Figure 5).



Figure 5

10. Disconnect the wiring harness from the rear combination lamp assembly and remove the LED unit by turning it counter-clockwise (Figure 6).
11. Install the LED unit into the NEW rear combination lamp assembly and reconnect the wiring harness.



Figure 6

WARNING: DO NOT HIT THE COMBINATION LAMP ASSEMBLY TO SECURE THE PINS INTO THE GROMMETS OR DAMAGE TO THE NEW COMBINATION LAMP ASSEMBLY MAY OCCUR.

13. GENTLY push on the upper portion of the rear combination lamp assembly (**USING THE MINIMUM FORCE NECESSARY**) to secure the pin into the grommet (Figure 7).



Figure 7

14. GENTLY push on the lower portion of the rear combination lamp assembly (**USING THE MINIMUM FORCE NECESSARY**) to secure the pin into the grommet (Figure 8).



Figure 8

15. Install the (2) mounting bolts and torque to the specification below.

- **14.0 N-m (124.0 inch Lbs.)**

16. Submit a warranty claim using appropriate claims information, below.

17. Release the vehicle.

PARTS INFORMATION:

Left Hand - Part Numbers	Trim Level	Right Hand - Part Numbers	Trim Level
26555-EZ20A	Crew Cab - S	26550-EZ20A	Crew Cab - S
26555-EZ20C	Crew Cab - SV/Base + SV/Comfort + Pro/4X	26550-EZ20C	Crew Cab - SV/Base + SV/Comfort + Pro/4X
26555-EZ20D	Crew Cab Pro/4X	26550-EZ20D	Crew Cab Pro/4X

Order the appropriate rear combination lamp using the normal parts ordering process.

CLAIMS INFORMATION:

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC438

Claim Type:	CM			
PNC:	PC438			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect BOTH Rear Combination Lamp Assemblies Both OK	PC4380	0.2 Hr	No	No
Inspect and Replace Only ONE Combination Lamp Assembly	PC4381	0.2 Hr	Yes	No
Inspect and Replace BOTH Combination Lamp Assemblies	PC4382	0.3 Hr	Yes	No