

From: [Polaris Service](#)
To:
Subject: Test Service Advisory ISA-21-01 Released
Date: Tuesday, March 16, 2021 2:12:56 PM

ISA-21-01 | [Trouble viewing this email?](#)



Date: March 16, 2021
Attn: Indian Motorcycle Dealers
Subject: Service Advisory Released

Key Actions & Timing: Please Read

Questions: Contact Indian Motorcycle Technical Service

Dear Indian Motorcycle Dealer,

Indian Motorcycle found that some 2022 Chief models can exhibit a noise in the front of the motorcycle when operating slowly on rough or bumpy road conditions. The sound can be difficult to properly diagnose as it may resemble a metallic clicking in the front headlight area.

- The sound is coming from the bypass valve within the front suspension and occurs when switching between compression and rebound.
- The sound can be amplified by the fender shape on some motorcycles.
- The sound does not affect the performance of the motorcycle.

At the time of availability, Indian Motorcycle will update this communication with repair, parts and claim information, if required.

Thank you for your attention.

Sincerely,
Indian Motorcycle Service

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