



PARTS ALERT

HINO TRUCKS HOLIDAY PDC SCHEDULE

Hino Trucks' National Parts Distribution Centers will observe the following Schedule during the Thanksgiving Holiday:

Wednesday, November 23, 2016: Normal Business Hours.

Memphis PDC: Stock orders placed Wednesday (11/23) will be picked up and shipped Monday, November 28, 2016.

West Coast PDC: Stock orders placed Wednesday (11/23) by 3:00 p.m. Pacific Time will ship same day. Stock orders placed after 3:00 P.M. Pacific Time will ship on Monday, November 28, 2016. Will Call pick up schedule as normal on Wednesday (11/23).

Thursday, November 24, 2016: Closed in observance of Thanksgiving Holiday at Both PDC locations.

Friday, November 25, 2016:

Memphis PDC: Customer Service will be open from 8:00 a.m. until 5:00 p.m. CST to Support Emergency and Vehicle Off-Road (VOR) orders. Stock orders placed Friday (11/25) will be picked and shipped Monday, November 28, 2016. Ground Freight Carriers do not move freight over Thanksgiving weekend.

West Coast PDC: The warehouse will be open from 10:00 a.m. until 2:00 p.m. Pacific Time for Will Call pick-up ONLY. No freight will ship on Friday (11/25). Stock orders placed on Friday, November 25, 2016 will be picked and shipped on Monday, November 28, 2016.

TO: Dealer Principals
Parts Managers
General Managers
Service Managers
Warranty Managers

BULLETIN: PA-2016-089
DATE: 11-11-2016
EXP: NA

Monday, November 28, 2016: Normal Business Hours at both PDC locations. Stock orders placed on Wednesday and Friday will be shipped, along with Emergency and VOR orders. Will Call will be available per normal business operations.

Thank you for your business and support. If you have any questions, please contact Hino Parts Customer Service at 866-372-HINO (866-372-4466)

Your Hino Part Team

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



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