



PARTS ALERT

COLD-WEATHER PARTS SALE!

10% OFF DNP

ARCTIC FOX | ZEROSTART | TEMRO

Global Leader in Innovative Thermal Technology Solutions



SALE DETAILS:

- Simply place your orders in DCS to receive sale pricing
- Sale includes Phillips & Temro, Zerostart and Arctic Fox parts
- Phillips & Temro and Zerostart part numbers have a "PT-" prefix in DCS
- Arctic Fox part numbers have a "AF-" prefix in DCS
- See top selling parts on following page
- See 2016 catalogs by following links below

PRODUCTS ON SALE:

- | | |
|----------------------------|-----------------------------|
| ✓ Block heaters | ✓ Silicone Pad Heaters |
| ✓ Oil Pan Heaters | ✓ CAB Power - Shore Power |
| ✓ Tank Heaters | ✓ Vibra Dump Body Vibrators |
| ✓ Harnesses & Y-Cords | ✓ Ether Starter Kits |
| ✓ Weatherproof Receptacles | ✓ Battery Warmers |
| ✓ Indicator Lights | ✓ Cab & Cargo Heaters |

TO:

Dealer Principals
General Managers
Parts Managers

BULLETIN: PA-2016-085

DATE: Now

EXP: 11-30-2016

2016 CATALOGS:

PHILLIPS & TEMRO/ZEROSTART 2016 CATALOG: [CLICK HERE](#)

ARCTIC FOX 2016 CATALOG: [CLICK HERE](#)

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



Hino Trucks National PDC
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: helpdesk@hino.com



PARTS ALERT

TOP SELLERS

PART #	HINO PART #	DESCRIPTION	% OFF DNP
3500015	PT-3500015	ENGINE HEATER - 1000W 120V	10%
3500044	PT-3500044	ENGINE HEATER - 1250W 120V	10%
3500098	PT-3500098	ENGINE HEATER - 1250W 120V	10%
3500013	PT-3500013	ENGINE HEATER - 1500W 120V	10%
3500077	PT-3500077	ENGINE HEATER - 1500W 120V	10%
8607206	PT-8607206	ENGINE HEATER - 1500W 120V	10%
8605556	PT-8605556	ENGINE HEATER - 1500W 120V	10%
8600015	PT-8600015	ENGINE HEATER - 1500W 120V	10%
3500075	PT-3500075	ENGINE HEATER - 1500W 120V	10%
3500107	PT-3500107	ENGINE HEATER - 1500W 120V	10%
8601046	PT-8601046	ENGINE HEATER - 1500W 120V	10%
3500038	PT-3500038	ENGINE HEATER - 1500W 120V	10%
3500051	PT-3500051	ENGINE HEATER - 1500W 120V	10%
3500095	PT-3500095	ENGINE HEATER - 1500W 120V	10%
8606013	PT-8606013	POWER CORD - WEATHERPRF - 120V	10%
3600008	PT-3600008	REPL CORD - 120V 6FT	10%
8605688	PT-8605688	WP RECEPTACLE 120V 15A - CHROM	10%
8608652	PT-8608652	WP CORD 120V 15A - 7FT	10%
8608814	PT-8608814	WP CORD 120V 15A - 10FT	10%
8606080	PT-8606080	WP RECPT - FOUR HOLE SQ CHROM	10%
I-703B	AF-I-703B	LINEHAULER W/BRACKETS	10%
EH-2810	AF-EH-2810	RESV HTR 6X10.75IN 1000W 120V	10%
F-456-19	AF-F-456-19	BYPS THERMS HTR W/STDPIP 19IN	10%
T-1000	AF-T-1000	COOLANT DAM	10%
I-909BT-B100	AF-I-909BT-B100	LINEHLR-9 TUBE 16IN W/78X95X	10%
3500018	PT-3500018	ENGINE HEATER - 1000W 120V	10%
3600059	PT-3600059	REPL O-RING KIT (10) - MACK	10%
8608032	PT-8608032	WP HOUSING - SQUARE - 2 HOLE	10%
3500111	PT-3500111	ENGINE HEATER - 1500W 120V	10%
8609748	PT-8609748	ENGINE HEATER - 1500W 120V	10%
3600014	PT-3600014	POWER CORD - WTHPRF - 120V	10%
8601267	PT-8601267	ENGINE HEATER - 1500W 120V	10%
8608865	PT-8608865	WP PWR CORD 120V 15A - 14FT	10%
3500093	PT-3500093	OIL PAN HEATER - 300W 120V	10%
8601011	PT-8601011	ENGINE HEATER - 1500W 120V	10%
3500151	PT-3500151	ENGINE HEATER - 600W 120V	10%
7000207	PT-7000207	MDL200 -CAB & CARGO HEATR -24V	10%

These are just the top selling parts, sale includes all Phillips & Temro, Zerostart and Arctic Fox parts!

Phillips & Temro Industries

Zerostart

Supplier:

Supplier Information	Today the company is owned by Audax Group and is the leading global supplier of Heating, Cooling, Silencing, Emission and Hybrid / Electric Vehicle technology. Hino Parts Support Phone: 866-372-4466 Hino Parts Support Email: helpdesk@hino.com Hino Parts Support Fax: 662-342-3939 Phillips & Temro Phone: 800-328-6108 Phillips & Temro Email: customerservice@phillipsandtemro.com Phillips & Temro Web: www.phillipsandtemro.com Phillips & Temro Fax: 952-941-2285 Phillips & Temro Literature: http://www.phillipsandtemro.com/catalog/index.asp
Customer Service & Technical Support	
Order Procedures:	All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Supplier directly via phone number.
Stock Orders	Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship (DS Orders) items will be shipped from a local Supplier PDC.
Emergency Orders	Emergency orders (EM) may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.
Minimum Order Quantity	There is no minimum order requirement on emergency or stock orders.
Freight Policy:	Shipments within the Continental United States are prepaid and add to invoice for all orders under \$1170. All orders are shipped from Eden Prairie, MN unless otherwise specified. All orders will be shipped via the most efficient method.
Free Freight Policy:	Orders over \$1170 get shipped to the dealership FREE freight!
Order Fulfillment Policy:	The standard order processing time is 5-14 business days from date of order placement.
Part Number Pricing:	Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.
Format:	Standard Part numbers are directly carried over with a prefix of "PT-".
Mega Fleet:	All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.
Warranty:	Please view Supplier warranty documents as warranty varies based on item. Contact Supplier directly or view website.
Returns:	Contact Supplier directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the package. All new stock returns are subject to a 15% handling fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Obsolete parts and ether cylinders are not returnable.
Shipping Inspection and Damaged Product:	All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Supplier directly.
Supplier Cross Reference Web	Call Customer service or sales for cross reference 800-328-6108
Conclusion:	Phillips and Temro Industries offers the largest breadth and depth of heating products in the industry. Covering all makes parts we have solutions for all customers needs.

Supplier: Arctic Fox by Phillips & Temro

Supplier Information

Our fuel and fluid warming products and fuel system components are currently being installed on production vehicles by some of North America's largest truck producers, including Freightliner, Kenworth, Peterbilt, Navistar, and Volvo Trucks North America. Arctic Fox also is a fluid heating system integrator for many off-highway OEMs and military customers. We are continuing to forge new partnerships with other manufacturers to provide customers with a "single source" supplier for vehicle fluid heating systems.

Customer Service & Technical Support

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
Arctic Fox Phone: 800-654-5382
Arctic Fox Email: shelly.hanes@arctic-fox.com
Arctic Fox Web: www.arctic-fox.com

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Supplier directly via phone number.

Stock Orders

Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship (DS Orders) items will be shipped from a local Supplier PDC.

Emergency Orders

Emergency orders (EM) may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees from the supplier will be identified on the Hino invoice. Contact the supplier for details.

Minimum Order Quantity

There is a minimum order value of \$25 or more required on all emergency or stock orders.

Freight Policy:

Shipments within the Continental United States are shipped freight prepaid & added to the invoice for all orders. All orders are shipped from Delano, MN, USA unless otherwise specified. All orders will be shipped via the most efficient method.

Order Fulfillment Policy:

The standard order processing time is 7-21 business days from date of order placement.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Part numbers are directly carried over with a prefix of "AF-".

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please view Supplier warranty documents as warranty varies based on item. Contact Supplier directly.

Returns:

Contact Supplier directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 25% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Supplier directly.

Supplier Cross Reference Web Site:

www.arctic-fox.com

Conclusion:

Protect yourself from cold weather problems that cost you time & money. Go with the leader in fluid and fuel heating systems, Arctic Fox!