



PARTS ALERT



DELCO REMY **22SI** SALE!

DELCO REMY 22SI – NEW SERVICE UNITS – NO CORE!

SALE DETAILS:

- To place your order, simply fill out the manual order form attached with desired part numbers and quantities and email to your Hino DPM. Your Hino DPM will review your order and submit to helpdesk@hino.com.
- Promotional pricing for 40 piece and 80 piece increments only.
- The two part numbers can be mixed to achieve the 40 and 80 piece levels.
- Promotion for Direct Ship purchases only.

SALE EXPIRES: 12-21-2016

Part Number	40 PC % OFF DNP	80 PC % OFF DNP
DR-19020889	15%	20%
DR-19020310	20%	25%

TO:

Dealer Principals
General Managers
Parts Managers

BULLETIN: PA-2016-077
DATE: 10-01-2016
EXP: 12-21-2016



Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



Hino Trucks National PDC
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: helpdesk@hino.com

Hino Trucks Manual Order Form



DEALER NAME:	
ORDERING DEALER CODE:	
CONTACT EMAIL ADDRESS	
ORDERED BY (NAME):	
DEALER RETURN FAX:	

APPROVED DEALER SHIP TO ADDRESS REQUIRED ON ALL ORDERS	
DEALER NAME:	
STREET ADDRESS:	
CITY, STATE; ZIP:	
ATTENTION:	
P.O. #	

Bill to Account #:

☐ AVAILABILITY ONLY - DO NOT SHIP (FILL IN DEALER RETURN FAX # ABOVE)

SUB-ORDER TYPE (SELECT ONLY ONE BOX):	
☐ (S2) STOCK ORDER - <u>GROUND SHIPPING ONLY</u> - All Regular Direct Ship & PDC Orders	
☐ (E1) DEALER EMERGENCY ORDER - <u>OVERNIGHT SHIPPING ONLY</u> **	
☐ (E2) VEHICLE OFF ROAD (VOR) EMERGENCY, SHIP TO MY CUSTOMER DIRECT - <u>OVERNIGHT SHIPPING ONLY</u> **	
EMERGENCY SHIPMENT SERVICES, FOR E1 OR E2 ONLY (CHECK BOX BELOW IF APPLICABLE):	
<u>OTHER SERVICES</u>	
☐ SATURDAY OVERNIGHT **	PLEASE NOTE: MAJOR UNIT PIECES AND PARTS NOT SHIPPABLE VIA UPS WILL BE SHIPPED VIA COMMON CARRIER GROUND SERVICE. IF OVERNIGHT SERVICE IS REQUIRED, THE SHIPMENT WILL BE SENT FREIGHT COLLECT.

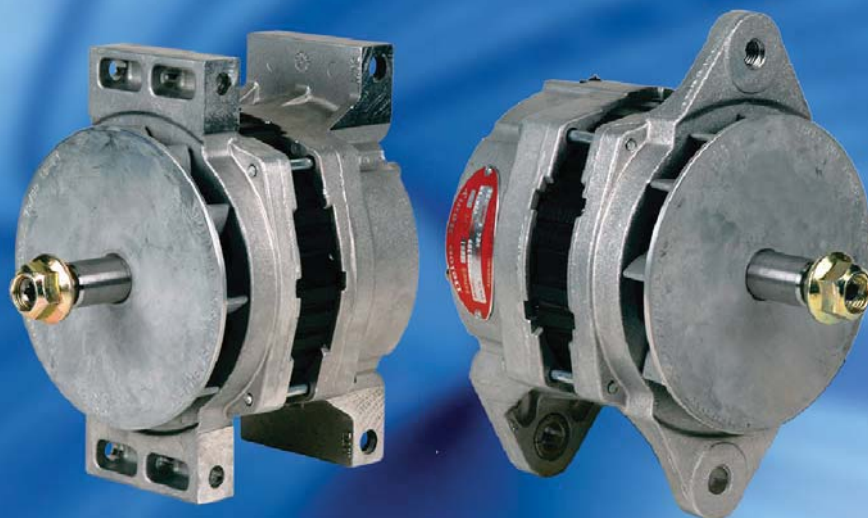
KEY: ** ADDITIONAL SHIPPING & HANDLING FEES APPLY FOR THE PARTICULAR ABOVE SERVICE(S).

MUST HAVE		Optional		May Mix and Match	
PART NUMBER	QTY	PART DESCRIPTION	Supplier	40 PC % OFF DNP	80 PC % OFF DNP
1 DR-19020889		Pad Mount New Service - No Core	Delco Remy	15%	20%
2 DR-19020310		J180 Hinge Mount - No Core	Delco Remy	20%	25%
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					

All pricing is subject to change at any time without notice. Pricing in Hino DCS may override this form. By submitting this form, You agree that the information You submit will be accurate, to the best of Your knowledge.

EMAIL THIS FORM TO HELPDESK@HINO.COM OR FAX THIS ORDER FORM TO THE MEMPHIS NATIONAL PDC
AT (662) 342-5151

Special Promotion



delcoremy.com

New Service Units - No Core

2251™

Through December 21, 2016

(Mix & match on quantity)

Part Number
Hinge Mount 19020310
Pad Mount 19020889

REPLACE WITH DELCO REMY	
Leece Neville	Delco Remy
 LN 110-555JHO	 J180 Hinge Mount New Service - No Core 22SI 19020310
 LN 110-555PHO	 Pad Mount New Service - No Core 22SI 19020889

Vendor:

Delco Remy

Vendor Information

Remy International, Inc., headquartered in Pendleton, Indiana, is a leading global manufacturer, remanufacturer and distributor of light duty starters, alternators and electric motor technology and Delco Remy brand heavy-duty systems. Remy has 48 facilities in 11 countries around the world. In business for over 100 years, today Remy International is actively collaborating with companies throughout the world to develop innovations that are transforming the vehicle industry.

Hino Parts Support Phone: 866-372-4466

Hino Parts Support Email: helpdesk@hino.com

Hino Parts Support Fax: 662-342-3939

Customer Service & Technical Support

Delco Remy Customer Service: 1-800-372-0222 or CustomerService@borgwarner.com

Delco Remy Warranty | Register Here: www.delcoremywarranty.com | Phone: 601-785-9504 Kaysie Graham

Delco Remy Web Site: www.delcoremy.com

Delco Remy Fax: 765-778-6566

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders questions or for customer support contact Vendor directly via phone number.

Stock Orders Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from a local Vendor PDC.

Emergency Orders Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice. Maximum of two part numbers, two pieces per part number, & for complete units only. Component parts are not part of the emergency order process. Product will be shipped to dealers only. Delco Remy does not drop-ship to third party locations (customer/fleet locations). Freight must be via overnight or second day expedited carrier & is the dealers responsibility. Emergency orders received after 2:00pm EST will ship the following day.

Minimum Order Quantity There is no minimum order requirement on emergency or stock orders, however to achieve free freight order must be over 12 pieces (Mix and Match Alternators, & Starters).

Freight Policy:

Shipments within the Continental United States will be shipped freight pre-paid and added to the invoice unless the order qualifies for Free Freight. All orders will be shipped via the most efficient method.

Free Freight Policy:

There is no minimum order requirement on emergency or stock orders, however to achieve Pre-Paid freight order must be over 12 pieces (Mix and Match Alternators, & Starters).

Order Fulfillment Policy:

The standard order processing time is 7 business days from date of order placement.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Part numbers are prefixed by "DR-".

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but can be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please see "Delco Remy Warranty" website and phone number at top. Please always view Suppliers warranty documents as warranty varies based on items/products/vehicle applications, etc... Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly for a RGA approval number. Warranty covers manufacturers defects only and does not cover damage (installation or progressive). If the vendor provides a RGA number, contact Hino Trucks warranty department. Warranty claims are to be sent back through Hino Trucks corporate. Remy's liability under this warranty is limited solely to the repair or replacement of defective product within the United States and Canada. Any product submitted for repair or replacement must be presented to Remy at one of its facilities within the United States. Remy shall not be liable for any incidental, special, consequential or exemplary damages, including but not limited to rental cars, towing fees or for any service not expressly provided for herein, relating to or arising from Remy product. THIS WARRANTY IS A LIMITED WARRANTY: This warranty is given in lieu of all other warranties, expressed or implied, including the warranty of merchantability, or fitness for a particular purpose or otherwise, on the part of Remy. No dealer or supplier, nor any agent or employee thereof, is authorized to extend or modify this warranty.

Returns:

returns@borgwarner.com For RMAs and other return questions. Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 25% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.

Vendor Cross

Reference Web Site:

<http://www.delcoremy.com/partnumberref.aspx>

Conclusion:

Delco Remy represents an excellent opportunity for your dealership to enter the \$1 billion dollar rotating electrical components business. Commercial vehicle operators around the globe depend on the quality, dependability and proven reliability the Delco Remy builds into each and every starter and alternator produced. Ask your DPM how you can get started today!