



FALL INTO WINTER PARTS SALE!

STOCK-UP ON THE MOST POPULAR COLD WEATHER PRODUCTS
FROM THE MOST POPULAR ALL-MAKES SUPPLIERS!

CLICK SUPPLIER LOGO TO SEE PARTS ON SALE



SALE DETAILS:

- Hino is offering savings on many fall and winter products
- Simply place your orders in DCS to receive sale pricing
- Refer to each suppliers QR guide on HinoNet to reference ordering and freight information
- See eligible parts and applicable discounts on following pages
- Contact your Hino DPM with any questions

Sale Expires: 12-31-2016

TO:

Dealer Principals
Parts Managers
General Managers
Parts Sales

BULLETIN: PA-2016-070

DATE: Now

EXP: 12-31-2016

Participating Suppliers and QR Guides:

- ✓ [ESPAR](#) - Truck Heating Systems and Components
- ✓ [BUCK KNIVES](#) - Huge Variety of Outdoor and Daily-Carry Knives
- ✓ [NOCO](#) - Battery Chargers, Jumpers, Portable Power and Accessories
- ✓ [KROWN](#) - Consumer and Commercial Rust Prevention, Salt Eliminator, Lubricants, Cleaners and Applicators
- ✓ [VELVAC](#) - 3 in 1 Kits, Glacier Air Coil Kits, Standard Air Coil Kits

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



Hino Trucks National PDC
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: helpdesk@hino.com



PARTS ALERT



PART #	Description	% OFF DNP
ES-2029007009150Z	WIRE 16GA 2CORE GRN/BRN 1 FOOT	5%
ES-89031055	PLASTIC FUEL LINE 2MM / MTR	5%
ES-2520691001022Z	SCREEN FOR GLOW PIN D2/D4 AIR	5%
ES-2013120000060Z	INTEGRATED FUEL FILTER	5%
ES-2029002020440Z	COMPRESSION FTNG 1/4 NPT	5%
ES-89031125	PLASTIC FUEL LINE 2MM/MTR -BLK	5%
ES-1020680110980Z	CLAMP 11 MM	5%
ES-2029002020530Z	FUEL PICK-UP 4MMX26 PIPE	5%
ES-2016098009000Z	ADJUSTABLE GRILL 90+100MM	5%
ES-1020680090980Z	CLAMP 9MM	5%
ES-36000006	AIR INT FLEX 25MM X 1MTR D2/D4	5%
ES-1021143700000Z	FLEX AIR HOSE 90MMID/MTR	5%
ES-36061550	FLEX EXH 1 LAYER 24MM/M	5%
ES-2521139920000Z	BLOWER 12V D4 AIR	5%
ES-2521130100032Z	GASKET FOR BLOWER D4 AIR	5%
ES-2520690113002Z	GLOW PIN W/WRENCH D2/4 -12V	5%
ES-2029002020420Z	FUEL PICKUP PIPE 2MM 26IN	5%
ES-2029002020040Z	FUEL PU PIPE 2MM W/VENT 23.5IN	5%
ES-15261102	26-28MM EXHAUST CLAMP	5%
ES-2521130600012Z	THERML INSULTR F/AIR D4 BURNER	5%
ES-36075350	FUEL HOSE 5.0MMX3MM WALL	5%
ES-2245190100000Z	FUEL M PUMP 12V D2/D4 AIR	5%
ES-2018120500000Z	B4 AIRTRONIC HEATER - 12V	5%
ES-2520690600012Z	THERML INSULTR F/AIR D2 BURNER	5%
ES-2520690100032Z	GASKET FOR BLOWER D2 AIR	5%
ES-2520699920000Z	BLOWER 12V D2 AIR	5%
ES-2028206902630Z	D2 AIR HTR 12V -DIGIMAX CTRLR	5%
ES-2517748002000Z	FLEX EXH W/CAP 24MM X 1MTR	5%
ES-2029002020570Z	DOUBLE PICK UP 2MM ID	5%
ES-2520691001002Z	BURNER D2 AIRTRONIC	5%
ES-2210003187000Z	SOCKET 2-HOLE.W/SPRING	5%
ES-2520690102002Z	FLAME/OVERHEAT SESOR D2/4 AIR	5%

Vendor:

Espar

Vendor Information

Espar Heater Systems has the most comprehensive range of independent and compact fuel operated air and coolant heater products available in today's marketplace. Offering close attention to detail and technical design, Espar leads the industry in Excellence in Supporting Product Applications and Reliability. Espar supplies these auxiliary gas/diesel-fired heaters to the truck, bus, marine, automotive/pick-ups, off-highway, cargo and military markets. Celebrating over 30 years in North America, Espar proudly supports their mission statement and is ISO/TS 16949:2009 certified and has now received certification for ISO 14001:2004.

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
Espar Phone: (800) 387-4800 or 905-670-0960
Espar Technical Service Email: akonyshv@espar.com
Espar Dealer Warranty Claim Form: http://www.espar.com/dealers/warranty_claim_form.php
Espar Web: <http://www.espar.com>
Espar Fax: 905-670-0728
Espar Order Inquiry / Tracking Numbers: cramsaroop@espar.com (Camla Ramsaroop)

Customer Service & Technical Support

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Vendor directly via phone number.

Stock Orders Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from a local Vendor PDC.

Emergency Orders Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.

Minimum Order Quantity There is no minimum order requirement on emergency or stock orders. For orders under \$500 there will be a \$25 fee added to the order for order processing.

Freight Policy:

Shipments within the Continental United States are Free Freight for all orders over \$6,500. Orders under \$6,500 are shipped freight pre-paid and added to the invoice. All orders are shipped from Buffalo, NY unless otherwise specified. All orders will be shipped via the most efficient method. For orders under \$500 there will be a \$25 fee added to the order for order processing.

Free Freight Policy:

All stock orders will include prepaid freight if the order is over \$6,500 (Ground Service).

Order Fulfillment Policy:

The standard order processing time is 3-5 business days from date of order placement.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Part numbers are directly carried over with a prefix of "ES-". No periods or spaces are in the part numbers. ESPAR catalog part numbers can be found in DCS by searching the part number including the prefix. (1.) Searching tips in DC210. Click the "Search" link on the left. (2.) Always use the "Generic" search field and search using the prefix and the part number. Example: Search "ES-202820690263" it will list all matches. DCS comes up with "ES-2028206902630Z".

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly or visit: <http://www.espar.com/html/service/warranty/warranty.html>

Returns:

Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 15% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable. Parts must be current revision.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly. ESPAR will choose the method of shipment if freight is prepaid. If other method is picked customer is responsible.

Conclusion:

Espar Heater Systems has the most comprehensive range of independent and compact fuel operated air and coolant heater products available in today's marketplace.



PARTS ALERT



PART #	Description	% OFF DNP
BK-3047	REDPOINT - BLACK	15%
BK-5834	NOBLEMAN - STAINLESS	15%
BK-7800	MINI SPITFIRE - GREY	15%
BK-3896	BANTAM - BLW - MOSSY OAK ORANGE	15%
BK-7416	BANTAM- REALTREE XTRA CAMO	15%
BK-3201	SILVER CREEK FOLDING FILET	15%
BK-5860	NOBLEMAN - TITANIUM COATED	15%
BK-5761	BANTAM BLW	15%
BK-8796	BANTAM - MOSY OAK BRK-UP INFNTY	15%
BK-7449	SPITFIRE- GREY	15%
BK-10088	TRIGGER	15%
BK-8785	BANTAM - MOSY OAK BRK-UP INFNTY	15%
BK-3895	BANTAM - BBW - MOSSY OAK BLZ	15%
BK-6399	1-KNIFE ACRYLIC KNIFE STAND	15%
BK-9210	FOLDING HUNTER	15%
BK-7467	BONES- GREY	15%
BK-7430	BANTAM- REALTREE XTRA CAMO	15%
BK-5763	BANTAM BHW	15%
BK-3672	VANTAGE FORCE -SERRATED-SELECT	15%
BK-7689	SPLIZZORS	15%
BK-5759	BANTAM BBW	15%
BK-3595	BONES - BLACK - LARGE	15%
BK-5982	QUICKFIRE - BLACK	15%
BK-7447	SPITFIRE- SERRATED GREEN	15%
BK-3983	REDPOINT RESCUE - BLACK	15%

[CLICK HERE](#) TO SEE THESE PRODUCTS IN THE BUCK
KNIVES CATALOG



Supplier	Buck Knives
Vendor Information	Buck Knives has over 100 years of experience in designing and manufacturing of high quality cutting tools. Knife performance depends on the right steel, the soul of the blade and proper heat treating. Buck uses state-of-the-art technology, they have a handle on the necessary materials. Buck also makes custom knives. Buck Knives are made to last a lifetime. Most importantly, Buck gives stands behind the product by giving "The 4-Ever Warranty".
Customer Service & Technical Support	Hino Parts Support Phone: (866) 372-4466 Hino Parts Support Email: helpdesk@hino.com Hino Parts Support Fax: (662) 342-3939 Buck Knives Phone: (800) 326-2825 Buck Knives Web: www.buckknives.com Buck Knives Warranty Line: (800) 215-2825, ext. 2 Buck Knives Order/Product Questions: (800) 326-2825, ext. 3 Buck Knives Fax: (800) 733-2825
2015 Buck Knives Catalog:	https://www.hinonet.net/HinoParts_V2/HinoDealerMgmt/tempDocs/2015%20Buck%20Catalogr.pdf
Order Procedures:	All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Vendor directly via phone number.
Stock Orders	Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from a local Vendor PDC.
Emergency Orders	Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.
Minimum Order Quantity	There is a \$150 minimum order requirement on emergency and/or stock orders. Orders under \$150 will not be accepted by Buck Knives.
Freight Policy:	All orders must be over \$150. Orders over \$300 are shipped within the Continental United States free freight (Hino covers the freight). Orders under \$300 will have a \$20 Small Order Fee added to the dealer invoice. Orders are shipped from Idaho unless otherwise specified.
Free Freight Policy:	Hino will cover the freight on all orders over \$300.
Order Fulfillment Policy:	The standard order processing time is 3-5 business days from date of order placement.
Hino Dealer Logoed Buck Knives!!	Dealers can add custom logo's to Buck Knives orders! See attached Buck Knives Parts Alert for full details.
Part Number Pricing:	Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.
Part Number Format:	Standard "Catalog Numbers" are directly carried over with a prefix of "BK-". The catalog numbers are only listed in the catalog (not on website). If you are on www.buckknives.com , you can record the "Model Number" then go to the catalog, and search (press "ctrl F") with the online model number to get the catalog number.
Mega Fleet:	All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.
Warranty:	THE BUCK FOREVER WARRANTY: Contact vendor directly. Buck Knives warranty line: (800) 215-2825 ext. 2. Visit: http://www.buckknives.com/index.cfm?event=about.warranty .
Returns:	Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 20% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable.
Shipping Inspection and Damaged Product:	All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.
Conclusion:	Behind every Buck knife is 100 years of experience and craftsmanship. We use the very best materials and state-of-the-art technology to create knives that meet the exacting demands you would expect of a high quality knife. And we stand behind every knife we make with our 4-Ever Warranty. At Buck, you'll always find a wide range of knives to choose from. Each knife we bring to market has been thoughtfully designed and engineered. Blending the right properties into stainless steel will ensure that your knife has the right hardness and strength. Heat-treating or tempering the blade helps the knife hold its edge longer and makes it easier for you to re-sharpen the blade. It's the heart and soul of the blade in our humble opinion. And yes, we really do sweat the small stuff. We also ask a lot of questions of people who use our knives. Some of our best ideas come from the people who use our knives the most. We make knives that meet the needs of our customers. We don't follow market gimmicks. In fact, we can even make a knife just for you in our Custom Knife Shoppe.





NOCO®

PART #	Description	% OFF DNP
NC-GB150	BOOST PRO 4000A JUMP STARTER	10%
NC-GB70	BOOST HD 2000A JUMP STARTER	10%
NC-GB40	BOOST PLUS 1000A JUMP STARTER	10%
NC-GB20	BOOST SPORT 400A JUMP STARTER	10%
NC-XGB3L	11WH USB BATT PCK +LED FLASHLT	10%
NC-XGB3	11WH USB BATTERY PACK	10%
NC-XGB6	22WH USB BATTERY PACK	10%
NC-XGB12	44WH USB BATTERY PACK	10%
NC-GEN1	10A 1 BANKONBOARD BATTCHARGER	10%
NC-GEN2	20A 2 BANKONBOARD BATTCHARGER	10%
NC-GEN3	30A 3 BANKONBOARD BATTCHARGER	10%
NC-GEN4	40A 4 BANKONBOARD BATTCHARGER	10%
NC-GENM1	4A 1 BANKONBOARD BATTCHARGER	10%
NC-GENM2	8A 2 BANKONBOARD BATTCHARGER	10%
NC-GENM3	12A 3 BANKONBOARD BATTCHARGER	10%
NC-G1100	6/12V 1100MA BATTERY CHARGER	10%
NC-G15000	12/24V 15000MA BATTERY CHARGER	10%
NC-G26000	12/24V 26000MA BATTERY CHARGER	10%
NC-G3500	6/12V 3500MA BATTERY CHARGER	10%
NC-G4	6/12V 1.1A 4 BNK BATTTRY CHARGR	10%
NC-G7200	12/24V 7200MA BATTERY CHARGER	10%
NC-G750	6/12V 750MA BATTERY CHARGER	10%

[CLICK HERE](#) TO SEE THESE PRODUCTS IN THE NOCO CATALOG



Vendor:

The NOCO Company

Vendor Information

Established in 1914, The NOCO Company (NOCO) designs and creates premium consumer battery chargers, jump starters, solar panels, and portable power devices as well as a wide range related battery products and accessories. Through these world class offerings, NOCO® has effectively set the new standard in design, performance and safety and has introduced an entirely new generation of products.

Customer Service & Technical Support

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
NOCO Phone.: 1.800.456.6626
NOCO Fax.: 216-464-8172
[NOCO Support Chat.: https://no.co/support](https://no.co/support)

NOCO Catalog

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Vendor directly via phone number.

Stock Orders Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship (DS Orders) items will be shipped from a local Vendor PDC.

Emergency Orders Emergency orders (EM) may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.

Minimum Order Quantity

The minimum order requirement on emergency or stock orders is \$300.00

Freight Policy:

Freight will be pre-paid and added to the invoice, unless order is over \$2400.00, then freight ships free. All orders will be shipped via the most efficient method.

Free Freight Policy:

Minimum order value is \$2400.00 in order to qualify for Free Freight. If order is under \$2400.00 then freight will be pre-paid and added to the invoice.

Order Fulfillment Policy:

The standard order processing time is 1-3 business days from date of order placement, order lead time is 1-7 days depending upon USA dealer distance from reline location.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update. Dealers must follow NOCO MAP policy. Minimum Advertised Price (MAP) is an agreement between NOCO™ and our Dealers stipulating the lowest price an item is allowed to be advertised for retail sale.

Format:

Standard Part numbers are directly carried over **with a prefix of "NC-"**

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

[CLICK HERE FOR WARRANTY AND RETURN DETAILS](#)

Returns:

Contact supplier directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 25% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable. See supplier literature for further information. Return Policy (RMA): All returns MUST receive a RMA number prior to returning merchandise. The RMA number must be clearly marked on all shipping papers and packaging. Any returns without an RMA number will be refused. There is a 20% restocking fee for returned merchandise. Returns will NOT be permitted after thirty (30) days from shipment, except for warranty claims (view limited warranty statement). All parts must be returned in their new, unused and original, un-opened carton. All returns must be packaged securely prior to shipment. Returns will be processed and credited within sixty (60) days from date of arrival. All returns will be shipped at customers cost. Any returns sent back freight collect will be refused.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Supplier directly.

Vendor Cross Reference Web Site:

<https://no.co/>

Conclusion:

The NOCO Company is offering a unique All-Makes product to the Hino Dealer network and their customers. NOCO has a wide range of battery products and accessories for industrial and consumer use.



PARTS ALERT



PART #	Description	% OFF DNP
SK-KA1010	50' FLUID LINE SET	10%
SK-KA1014	ENVIRO WASH - 5G	10%
SK-KA1017-4	ENVIRO WASH - 1G	10%
SK-KA1022	SMALL POT SYSTEM	10%
SK-KA1047	SPRAY ROD SET	10%
SK-KA1073	LARGE POT SYSTEM	10%
SK-KA1100	ENVIRO WASH - 55G DRUM	10%
SK-KA1158	FOAM SOAP GUN APPLICATOR	10%
SK-KA1172	FLUID SPRAY GUN	10%
SK-KA1181	FLUID SPRAY UNDERCOATING GUN	10%
SK-KA1198-12	SALT ELIMINATOR AEROSOL - 400G	10%
SK-KA1199-4	SALT ELIMINATOR - 1G	10%
SK-KA1200	SALT ELIMINATOR - 5G	10%
SK-KA1201	SALT ELIMINATOR - 55G DRUM	10%
SK-KA1202	POWER KLEEN - 55G DRUM	10%
SK-KA1203	POWER KLEEN - 5G	10%
SK-KA1204-4	POWER KLEEN - 1G	10%
SK-KA1225-4	ALUMABRITE - 1G	10%
SK-KA1226	ALUMABRITE - 5G	10%
SK-KA1227	ALUMABRITE - 55G	10%
SK-KA1301	HEAVY DUTY PRESSURE WASH - 5G	10%
SK-KA1302	HEAVY DTY PRESS WASH -55G DRUM	10%
SK-KA1303-4	HEAVY DUTY PRESSURE WASH - 1G	10%
SK-KA1582	POINT OF PURCHASE PRE PACK	10%
SK-KA3000	DROP IN FLUID PUMP	10%
SK-KA3062	DROP IN FLUID PUMP SET	10%
SK-KA51400-12	SOLVNT FREE PENETRNT KP53-400G	10%
SK-KA54004-4	SOLVENT FREE PENETRANT KP53-1G	10%
SK-KA54020	SOLVENT FREE PENETRANT KP53-5G	10%
SK-KA63004-4	KLFSM EXTREM DTY CHAIN LUBE 1G	10%
SK-KA63020	KLFSM EXTREM DTY CHAIN LUBE 5G	10%
SK-KA63205	KLFSM EXTREM DTY CHAIN LUB 55G	10%
SK-KA63400-12	KLFSM EXTREM DTY CHAN LUB 400G	10%
SK-KA71400-12	COROSN INHIBITR KL73 400G AERO	10%
SK-KA74004-4	CORROSION INHIBITOR KL73 - 1G	10%
SK-KA74020	CORROSION INHIBITOR KL73 - 5G	10%
SK-KA74205	CORROSN INHIBITR KL73 55G DRUM	10%

[CLICK HERE TO SEE KROWN CATALOG](#)

POS Display: Part # KA1582 comes with 1 graphic display rack, 12 aerosol cans of Corrosion Inhibitor, 12 aerosol cans of Penetrant, 12 aerosol cans of Salt Eliminator and 12 aerosol cans of Chain Lubricant





Vendor:

SKF & Krown Products

As the world leader in bearing technology for over a century, SKF has developed a unique understanding of rotating equipment and how machine components and industrial processes are interrelated. Today SKF provides a wide range of technologies and products to OEM and aftermarket customers around the world, in every major industry, at each phase of the asset lifecycle.

SKF now offers "Krown" Products - Corrosion Inhibitor, Fast Acting Penetrant, Salt Eliminator and Chain Lubricant. Each product is available in 1 gallon, 5 gallon and 55 gallon drums, as well as in an easy-to-apply aerosol container. Additionally, a point of purchase display offers a visually appealing way to display the product offering. It holds 48 aerosol product containers, 12 each of the Corrosion Inhibitor, Fast Acting Penetrant, Salt Eliminator and Chain Lubricant. Krown also offers Heavy Duty Pressure Wash, Alumabrite, Power Klean, and Known Wash to wash and clean the body, engine and undercarriage of heavy duty vehicles. Additionally, SKF offers cleaning tools including foam guns, spray rods, pumps, spray guns, drop-in fluid pumps, rubber water lines and small and large portable cleaning systems.

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
SKF Phone: 1-800-882-0008
SKF Email: VSM.Aftermarket.CustSrv@skf.com
SKF E-Catalog: <http://www.skf.com/us/products/vehicle-aftermarket/catalogs/e-catalogs/index.html>
SKF Literature: <http://www.skf.com/us/products/vehicle-aftermarket/catalogs/publications/index.html>

Vendor Information

Customer Service & Technical Support

Order Procedures:

Stock Orders

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Vendor directly via phone number.

Emergency Orders

Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from a local Vendor PDC. Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.

Minimum Order Quantity

There is no minimum order requirement on emergency or stock orders.

Freight Policy:

Orders under \$900 ships freight pre-paid and added to the invoice. SKF freight is prepaid on orders of \$900.00 or more of combined products; all backorders prepaid within the Continental United States. All orders are shipped from Crossville, TN unless otherwise specified. All orders will be shipped via the most efficient method.

Free Freight Policy:

All stock orders over \$900.00 of combined products will include prepaid freight; all backorders prepaid.

Order Fulfillment Policy:

The standard order processing time is 5 business days from date of order placement.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Part numbers are directly carried over with a prefix of "SK-".

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly.

Returns:

Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. SKF stock adjustment policy is 3% of previous years net purchases with a 10% handling charge. The 10% handling charge is waived for utilizing the SKF VMI (Vendor Managed Inventory) program. A & B classified items are not returnable. Stock adjustments require SKF authorization and an offsetting order of equal value. All returns must be completed by October 15th.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.

Vendor Cross Reference Web Site:

www.vsm.skf.com

Conclusion:

SKF is a trusted engineering partner and component supplier to every major truck manufacturer, and they continue to win industry awards and accolades from our customers. And thanks to a world-class logistics network, we're helping our distributor partners answer aftermarket demand for premium products and expert technical support.

PA-2013-060
12-16-13 11.17.AM

PART #	Description	% OFF DNP
145112	12 foot 3 in 1 Kit	10%
145115	15 foot 3 in 1 Kit	10%
022633	Glacier Air Coil Kit 12 foot	15%
022636	Glacier Air Coil Kit 15 foot	15%
022639	Glacier Air Coild Kit 15 foot Long Lead	15%
022002	Standard Air Coil Kit 12 foot	15%
022025	Standard Air Coil Kit 15 foot	15%
022001	Standard Air Coil Kit 15 foot Long Lead	15%



Vendor:

Velvac

Vendor Information:

Velvac offers a large variety of parts including Air Products, Electrical Products, Fittings and Hardware, Fuel System Products, Hose Support Products, Mirrors, Back-up Alarms, Camera Systems and other many Retail Merchandising products.

Customer Service & Technical Support:

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
Velvac Phone: (800) 783-8871
Velvac Email: sales@velvac.com
Velvac Fax: (262) 786-4101

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). Velvac parts will ship through New Berlin, WI and the Hino PDC.

Stock Orders: Enter orders in DCS Screen DC202 under Sales Type "S".

Emergency Orders: Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.

Minimum Order Quantity: MOQ's are dictated by item, please view DC202 to identify the MOQ associated with the part.

Freight Policy:

All orders will be shipped out of the Velvac PDC in New Berlin, WI or Southaven, MS (Hino PDC) depending on product and facino dealer location. unless otherwise specified. All orders will be shipped via the most efficient method LTL or TL carrier. \$250 to achieve Free Freight in the 48 continuous states. Orders under \$250 are freight prepaid and added to the invoice. For locations outside of the continuous 48 states, Hino will pay freight to the border such as Miami or Los Angeles depending on the location of the dealer. See additional freight policies below for this product.

Free Freight Policy:

Order Fulfillment Policy:

The standard order processing time is 2 business days from date of order placement.

Part Number Pricing & Format:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Velvac Part numbers as listed in the Velvac Product Catalog are directly carried over; no prefix or suffix.

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly for a RGA approval number. Warranty covers manufacturers defects only and does not cover damage (installation or progressive). If the vendor provides a RGA number, contact Hino Trucks warranty department. Warranty claims are to be sent back through Hino Trucks corporate.

Returns:

Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.

Vendor Cross Reference Web Site:

Product catalogs can be found <http://www.velvac.com/catalog.htm>.

From Velvac:

Velvac's product line also expanded over the years and now includes over 3000 popular vehicle components. The Velvac wide angle mirror system is recognized as the industry standard by walk-in van manufacturers and delivery fleets, and its recreational vehicle mirror division services over 90% of the RV market's OEMs. As a leading supplier to truck equipment and RV aftermarkets as well as heavy truck, recreational and specialty vehicle OEMs, Velvac continually upgrades and expands its operations and quality systems to improve customer satisfaction and the reliability of its broad product line while developing and manufacturing innovative new products to meet customers' changing needs. Coupling those ideals with the written guarantee behind every component offered gives the full picture of what Velvac stands for.