



PARTS ALERT

HINO TRUCKS IS NOW OFFERING O'KEEFFE'S WORKING HANDS HAND CREAM

HAVE YOU TRIED O'Keeffe's®?

If you haven't, try it now! Hino's offering a low introductory DNP plus **5% OFF** so stock up!

O'Keeffe's Working Hands is a unique formulation of moisturizing ingredients **guaranteed to improve dry, cracked skin**. It helps restore moisture and create healthy looking hydrated skin. After two decades of providing customers with relief for dry skin on hands, O'Keeffe's is excited to offer a tube version of our hard-working hand cream. The newly designed formula offers the results O'Keeffe's users know and expect, now in the convenience of a tube!

- Made in the USA
- Product reviews are amazing!
- 3 oz tube – (12 per case) GG-K0290003
- 3.4 oz jar - (16 per case) GG-K0350013
- Includes counter display
- **The 5% off DNP sale price will show at order entry**
- **Special introductory pricing in effect until June 30th**



GG-K0290003



GG-K0350013



TO:

Dealer Principals
Parts Managers
General Managers
Parts Sales

BULLETIN: PA-2016-044
DATE: May 23, 2016
EXP: June 30th2016

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.

GUARANTEED RELIEF FOR EXTREMELY DRY, CRACKED HANDS.



Hino Trucks National PDC
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: helpdesk@hino.com

Gorilla Glue Company, Inc

Supplier:

Supplier Information

The Gorilla Glue Company, INC is a leading supplier of Adhesives, Tape, O'Keeffe's Working Hands and Healthy Feet.

Customer Service & Technical Support

Hino Parts Support Phone: 866-372-4466
Hino Parts Support Email: helpdesk@hino.com
Hino Parts Support Fax: 662-342-3939
The Gorilla Glue Company, INC Phone: 800-276-0771
The Gorilla Glue Company, INC Email: industrial@gorillaglu.com
The Gorilla Glue Company, INC Web: www.gorillaglu.com
The Gorilla Glue Company, INC Fax: 800-835-9328



Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Supplier directly via phone number.

Stock Orders Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship (DS Orders) items will be shipped from a local Supplier PDC.

Emergency Orders Emergency orders (EM) may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.

Minimum Order Quantity There is a \$125.00 minimum order requirement on emergency or stock orders.

Freight Policy:

Shipments within the Continental United States are Free Freight for all orders over \$500. Orders less than \$500.00 will be freight pre paid and added to the order. All orders are shipped from Cincinnati, OH unless otherwise specified. All orders will be shipped via the most efficient method.

Free Freight Policy:

All stock orders will include prepaid freight over \$500.

Order Fulfillment Policy:

The standard order processing time is 5 business days from date of order placement.

Part Number Pricing:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Format:

Standard Part numbers are directly carried over with a GG- prefix

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please view Supplier warranty documents as warranty varies based on item. Contact Supplier directly.

Returns:

Contact Supplier directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 25% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable.

Shipping Inspection and Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Supplier directly.

Supplier Cross Reference Web Site:

www.gorillaglu.com

Conclusion: