Service Alert No: 001315

Title: 2017 MAZDA3 AND MAZDA6 - DO NOT UPDATE THE MAZDA CONNECT SYSTEM WITH AN EARLIER VERSION OF SOFTWARE

The 2017 Mazda3 and Mazda6 have the latest MAZDA CONNECT software (Version 59). DO NOT attempt to update with the software version available on MS3 (Version 55).
If you update to version 55, follow the instructions below:

- If the screen operative, do not disconnect the battery or the CMU. You will be able to go back to Version 59 when it is available at the end of Sept for download.
- If the screen is inoperative or blank, the CMU will need to be replaced and will not be covered under Warranty.

NOTE: Use the VIN to look up the correct CMU in the GEPC. If you order the wrong part number, the CMU will not come with the correct software version even though it physically fits in the vehicle. Also, new vehicle that have not been retailed are not to receive an exchange unit