# Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject:	Bulletin No:	09-049/16
RATTLE NOISE FROM REAR SPOILER WHEN CLOSING LIFTGATE		
	Last Issued:	09/22/2016

#### **BULLETIN NOTE**

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red beside the change bars.

Previously issued TSBs:	Date issued:
09-049/16	08/25/2016

### APPLICABLE MODEL(S)/VINS

2016 CX-3 vehicles with VINs lower than JM1 DK \*\*\*\*\*\* 122701 (produced before November 01, 2015)

## DESCRIPTION

Some vehicles may exhibit a rattle noise from the rear spoiler when closing the liftgate.

This may be caused by too much clearance between the rear spoiler and liftgate glass. The excessive clearance may cause the rear spoiler to rattle when closing the liftgate.

The rear spoiler protector (B) thickness has been increased at production to improve fit between rear spoiler and liftgate glass (C) to eliminate the noise when closing the liftgate.



Customers having this concern should have their vehicle repaired using the following repair procedure.

# **REPAIR PROCEDURE**

- 1. Verify customer concern.
- 2. Remove the rear spoiler. Refer to MS3 online Workshop Manual REAR SPOILER REMOVAL.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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3. Remove the protectors (B) (X4) from the rear spoiler (A) as shown. Clean the old protector adhesive surface using a genuine part cleaner.



4. Attach the new protectors (B) (X4) to the rear spoiler as shown above.



- 5. Install the rear spoiler. Refer to MS3 online Workshop Manual REAR SPOILER INSTALLATION.
- 6. Verify repair.

# PART(S) INFORMATION

Part Number	Description	Qty.	Notes
D1YB -51-954	PROTECTOR	4	4 parts are needed per vehicle
D651-68-162A	CLIP, TRIM	1	Replace (non re-useable part)
EG21-51-SJ3	CLIP	2	Replace CLIP contains a packing. (Packing is NOT a re-useable part)

#### WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	83
Damage Code	97
Part Number Main Cause	D1YB -51-954
Quantity	4
Operation Number / Labor Hours:	XXM4MXRX / 0.6 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes

**NOTE:** Claim the TRIM CLIP (D651 68 162A) and CLIP (EG21 51 SJ3) as a related part number.