

Subject: Fctry MESSAGE DISPLAYED AFTER INSTRUMENT CLUSTER REPLACEMENT	Bulletin No: 09-061/16
	Last Issued: 12/02/2016

APPLICABLE MODEL(S)/VINS

2016-2017 Mazda2	2016-2017 CX-3
2014-2017 Mazda6	2016-2017 CX-9

DESCRIPTION

After the installation of a new instrument cluster, the message “Fctry” is displayed instead of the odometer. Some new instrument clusters are in the factory mode setting. Factory mode cancellation is required.

NOTE: The concern is applicable to Calsonic Kansei instrument clusters. Not all trim levels are affected.

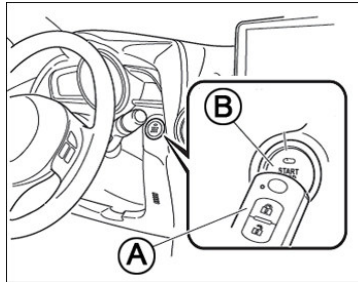
Sample: Mazda2



Vehicles having this concern should have their vehicle repaired using the following procedure.

FACTORY MODE CANCELLATION PROCEDURE

1. Verify concern.
2. Remove the room fuse.
3. Use the back side of the key (A) to press the start button (B) to turn the ignition ON.



4. Press the start button (B) to turn the ignition OFF.
5. Install the room fuse.
6. Verify the Fctry message is no longer present.

SPEEDOMETER REPLACEMENT LABEL

Instrument cluster replacement requires label installation

1. Order "Speedometer Replacement Labels" through e-Store.
2. Record vehicle mileage before removing the instrument cluster (repair order mileage).
3. Remove and replace the instrument cluster according to the appropriate workshop manual.
4. Complete the following information on the "Speedometer Replacement Label."
 - a. Mileage (before instrument cluster replacement).
 - b. Date of replacement.
 - c. Dealer code.

<p>SPEEDOMETER REPLACEMENT</p> <p>Mileage: _____ (Before Replacement)</p> <p>Date Replaced: ____/____/____</p> <p>Dealer Code: _____</p>

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Complete Information and Install
On Driver's Side "B" Pillar

5. Attach the completed label to the driver's side "B" pillar.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
9999-95-SPDO-97	Speedometer Replacement Labels	1 (Sheet)	Order labels through e-Store only. Each sheet contains 20 labels.