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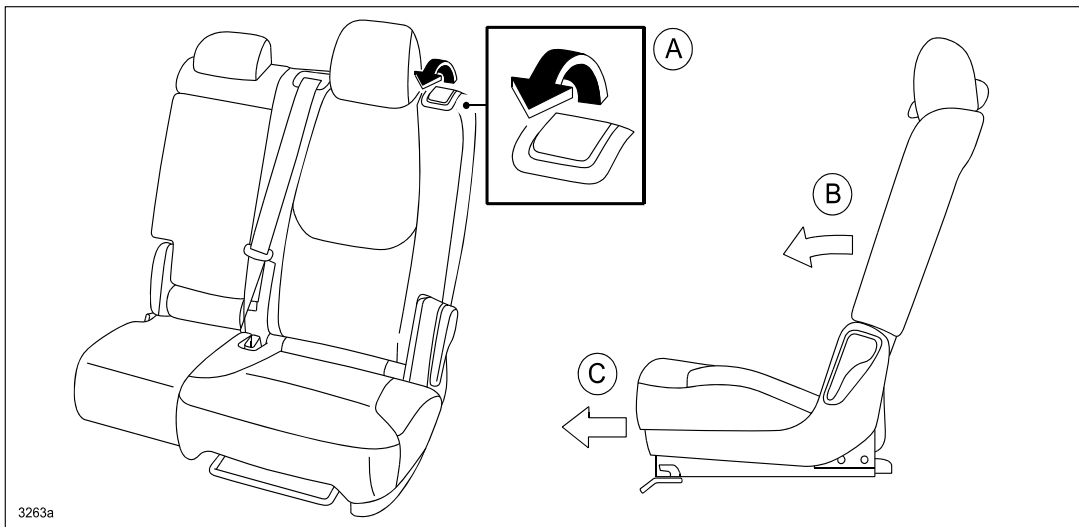
<b>Subject:</b>  SECOND-ROW SEAT WALK-IN LEVER DOES NOT WORK	<b>Bulletin No:</b> 09-060/16
	<b>Last Issued:</b> 12/01/2016

## APPLICABLE MODEL(S)/VINS

2016 CX-9 vehicles with VINs lower than JM3KE\*\*\*\*\*118947 (produced before September 1, 2016)

## DESCRIPTION

On some vehicles, the second-row seat back does not fold (B) or slide (C) forward when the walk-in lever (A) is pulled up to access to the 3rd row seats.

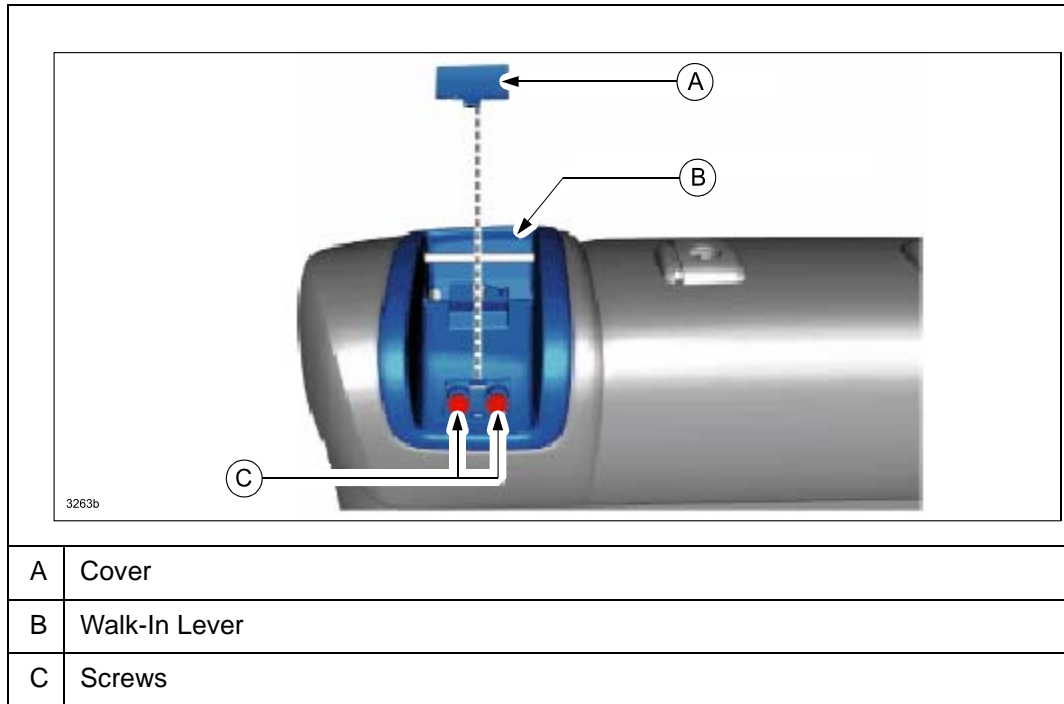


This concern may be caused by a disconnected walk-in lever cable. The design of the walk-in lever has been changed to reduce the force applied to the cable.

Customers having this concern should have their vehicle repaired using the following repair procedure.

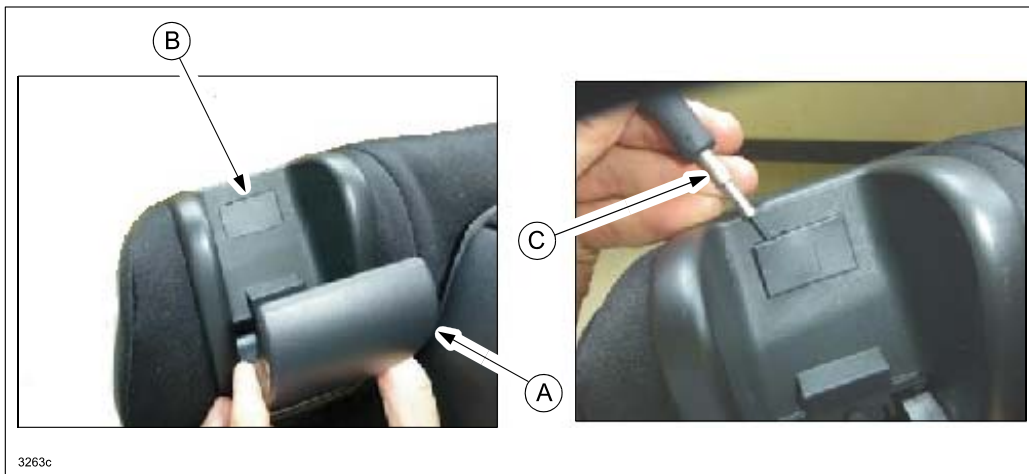
## REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the walk-in lever with a modified one according to the instructions below.

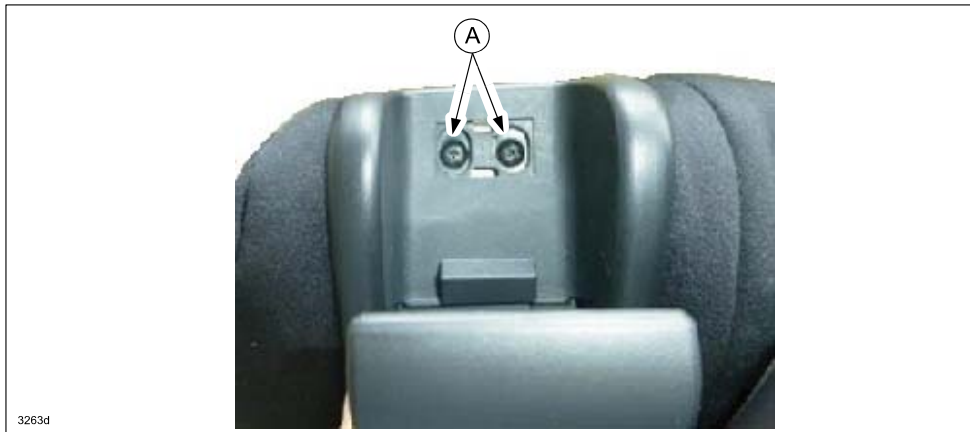


### REMOVAL:

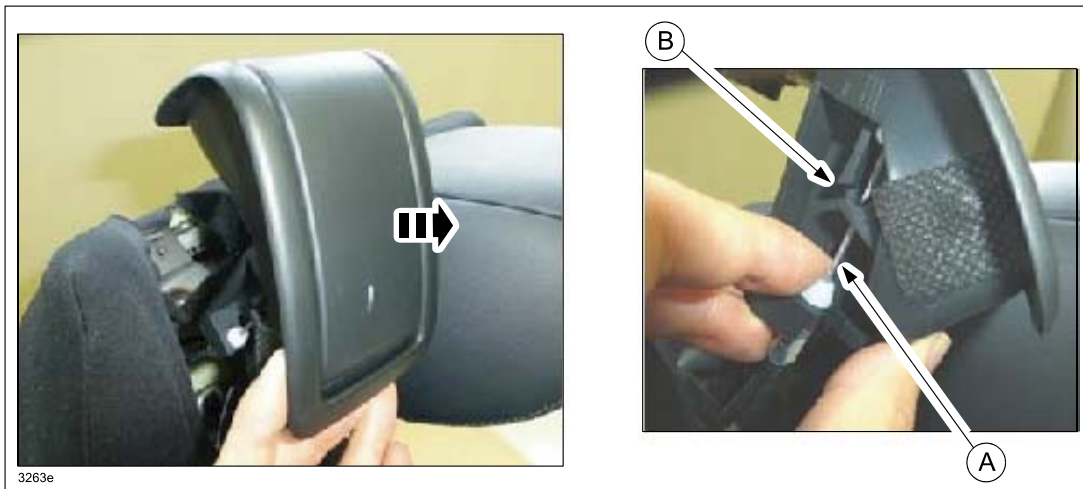
1. Pull lever (A) and remove the cover (B) using a small size flat-blade screwdriver (C).



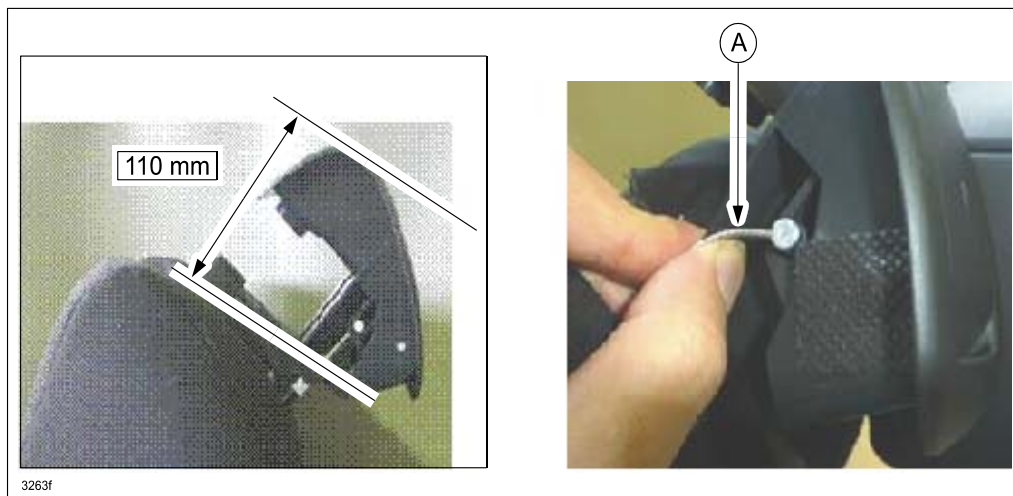
2. Remove two (2) screws (A).



3. Remove the lever assembly while disconnecting two (2) cables (A) on both sides of lever. Remove the cables through the gap (B).

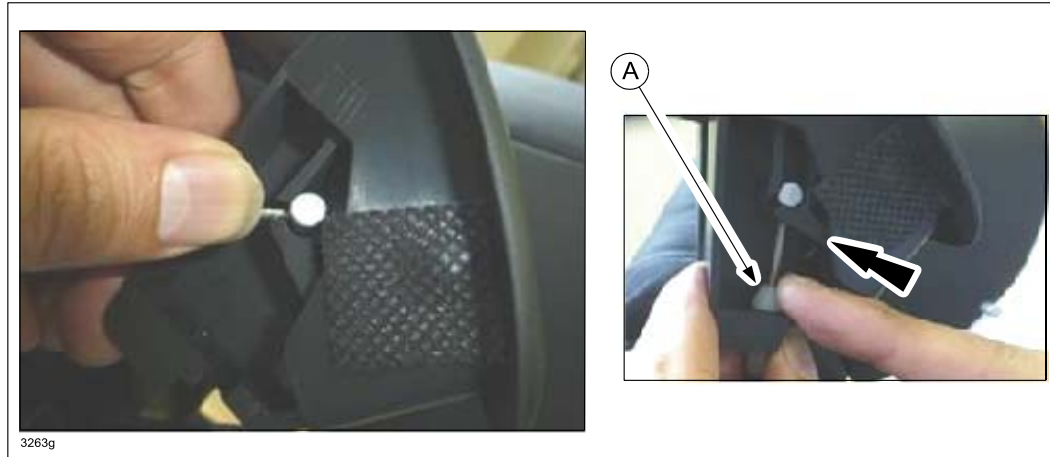


**CAUTION:** DO NOT lift the lever up by more than 110 mm (4.3 inches), otherwise it may be damaged.



**INSTALLATION:**

1. Connect the two (2) cables to the new lever.
  - a. The two (2) cables can be installed to either side of the lever.
  - b. Push the plastic part (A) of the cable in the direction of the arrow shown below, until a click sound is heard.

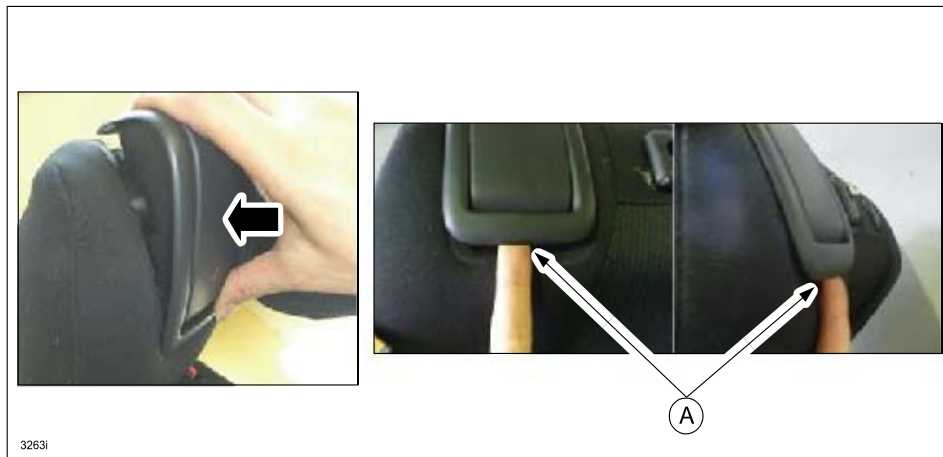


2. Engage the hook (A) at the front of the lever with the anchor (B) from the seat frame.



3. Push the lever assembly into the seat back, verifying that the front edge is securely engaged in the anchor.

**NOTE:** The example shown below (A) is NO GOOD. There should not be any clearance.

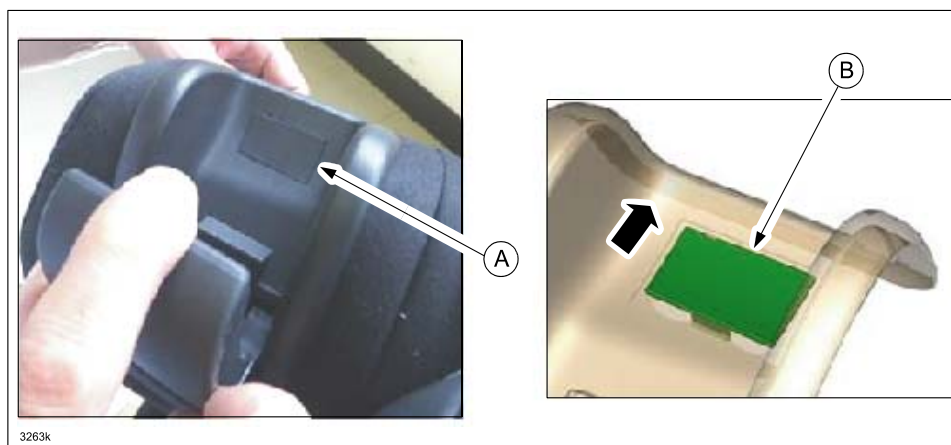


4. Tighten two (2) screws.



5. Install the cover (A) by pushing it until a click sound is heard.

**NOTE:** The cut (B) in the cover should face in the direction of the arrow, otherwise, the cap cannot be installed.



6. Verify the repair.

**PART(S) INFORMATION**

Part Number	Description	Qty.	Interior Color
TKY1-88-15Y	Lever Unit	1	TC5 (Brown)
TKY9-88-15Y	Lever Unit	1	TC2, 3, 4 (Beige)
TKY8-88-15Y	Lever Unit	1	TC0, 1(Black)

**WARRANTY INFORMATION**

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

Warranty Type	A
Symptom Code	64
Damage Code	9B
Part Number Main Cause	****-88-15Y***
Quantity	1
Operation Number / Labor Hours:	XXM89XRX / 0.2 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes