

July 15, 2016

Subject: 116-2 SmartLINQ Communication Upgrade

Customer
Customer Address
City, State Zip

Dear Peterbilt Customer,

Your vehicle (listed below) has a SmartLINQ system that is now eligible to be replaced with newer production parts, free of charge. The upgrade will improve the modem communication capabilities of your vehicle.

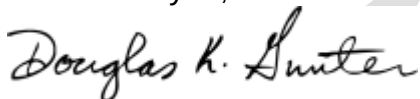
<i>The problem is...</i>	Pre-production SmartLinQ parts on certain vehicles
<i>Correction...</i>	R&R Pre-production parts with production parts
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Please contact a Peterbilt dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com.

When contacting your selected Peterbilt dealer, refer to campaign 116-2 and the VIN listed on the back of this letter. The upgrade will take approximately .5 hour labor and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **07/08/2017**, whichever is greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Peterbilt products.

Thank you,



Doug Gunter
Director of Warranty
Peterbilt Motors Company