



Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: T680/T880 Predictive Cruise Control (PCC) Software Updates

Dear Kenworth Customer,

Kenworth has determined that your vehicle (listed above) may be eligible for one, or both, of the following no-charge campaigns:

- 51-008 - PCC & Cummins Engine Incompatibility – Incorrect vehicle speed signal negates PCC fuel savings.
- 51-009 - PCC Incomplete Assembly & Programming – The GPS signal check may have been missed during vehicle assembly.

Once the updates have been performed you may see an increase in fuel economy and that the vehicle runs more smoothly. You may also notice that the vehicle may slow down more as it crests a hill.

In an effort to minimize your vehicle's downtime, we are coordinating the Kenworth dealer network to complete these updates in one service event. It could take a day to complete both of these campaigns, or a few hours if your vehicle is eligible for only one. Your Kenworth dealer can provide details and timing.

Please contact a Kenworth dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to the campaign number(s) listed above.

The **51-008** and **51-009** campaigns expire on **08/01/2017**. There will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by the campaign expiration date, whichever is greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Jacob Montero
Director of After Sales
Kenworth Truck Company

VIN: [VIN List]