



Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: TIB 51-007: Nav+ HD Software Update

Your vehicle (listed within this letter) is eligible for a software update for the Kenworth Nav+ HD system. This software will address three primary features: a) prevent intermittent shutdown and restart of the Nav+ HD system, b) add MP3 (CD/USB) functionality, and c) improve navigation response and accuracy.

You may download the software update yourself when connected to the internet or have any Kenworth dealer perform the update for you at no-charge. See the information at the bottom of this page to perform the update or contact your dealer to schedule an appointment.

We apologize for any inconvenience caused by this delay in availability of these Nav+ HD system features.

Thank you,

A handwritten signature in black ink, appearing to read 'Jacob Montero', with a stylized flourish at the end.

Jacob Montero
Director of After Sales
Kenworth Truck Company

Customer update instructions are available at:
<http://www.kenworth.com/trucks/kenworth-connected-truck/>.
Step 1 – Software Update Instructions
Step 3 – CoPilot Points-of-Interest (POI) Update Instructions
For installation questions call: 1-866-253-7027

VIN: [VIN List]