



Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: Maintenance Free Interaxle Driveline Was Not Installed

Dear Kenworth Customer,

Your vehicle (listed below) is eligible for a campaign to replace the current interaxle driveline with one that is maintenance free.

Please contact a Kenworth dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign TIB **24-006** and the VIN listed on this letter. The procedure will take approximately **2.0 hours** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **08/01/2017**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Jacob Montero
Director of After Sales
Kenworth Truck Company

VIN: [VIN List]