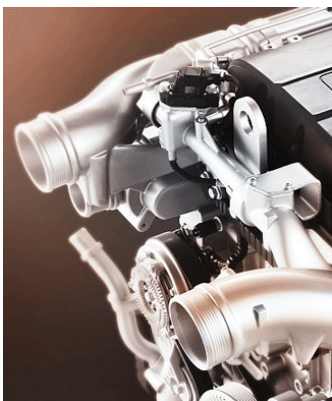




Technical Information Bulletin

E162



Section

Inlet/Exhaust and Aftertreatment

Subject

PACCAR MX-11 EPA2013 EGR Venturi Support Bracket Bolts

Release Date

9/30/2016

Condition

Incorrectly sized bolts may allow the venturi support bracket to vibrate.

Chassis Affected

298 chassis (278 U.S. and 20 Canada), T680, T880, and W900 MY2017 vehicles built from 01/20/2016 through 08/08/2016 equipped with the PACCAR MX-11 EPA2013 engine.

Action

CAMPAIGN

Follow the procedures below to inspect and R&R the EGR venturi bolts.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "E162" campaign code prior to performing this repair.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 10/1/2017, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to remove, inspect, and reinstall the EGR Venturi Support Bracket bolts. (Use Quick Claim Code E162A).
- 0.3 hours labor to remove, inspect, and replace with new the EGR Venturi Support Bracket bolts. (Use Quick Claim Code E162B).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

NOTE: Kenworth dealers may perform E162 repairs on Peterbilt chassis, but Quick Claims do not apply. For Peterbilt chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

CLAIM CODING			
Failure Location:	043-001-132	Work Accomplished:	10
Failure Type:	240	Responsibility Code:	02
SRT Code:	043-xxx	Claim Type:	F

Take-Off Parts Disposition: Dealer Discretion

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
2	1243076PE	EGR venturi bolts (30 mm)

Procedure

 [Support Bracket Bolt Procedure](#)

Attachments

 [Dealer\Chassis List](#)

 [Customer Letter](#)

Authored by: JS

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