

© 2016 Mazda Motor of America, Inc.

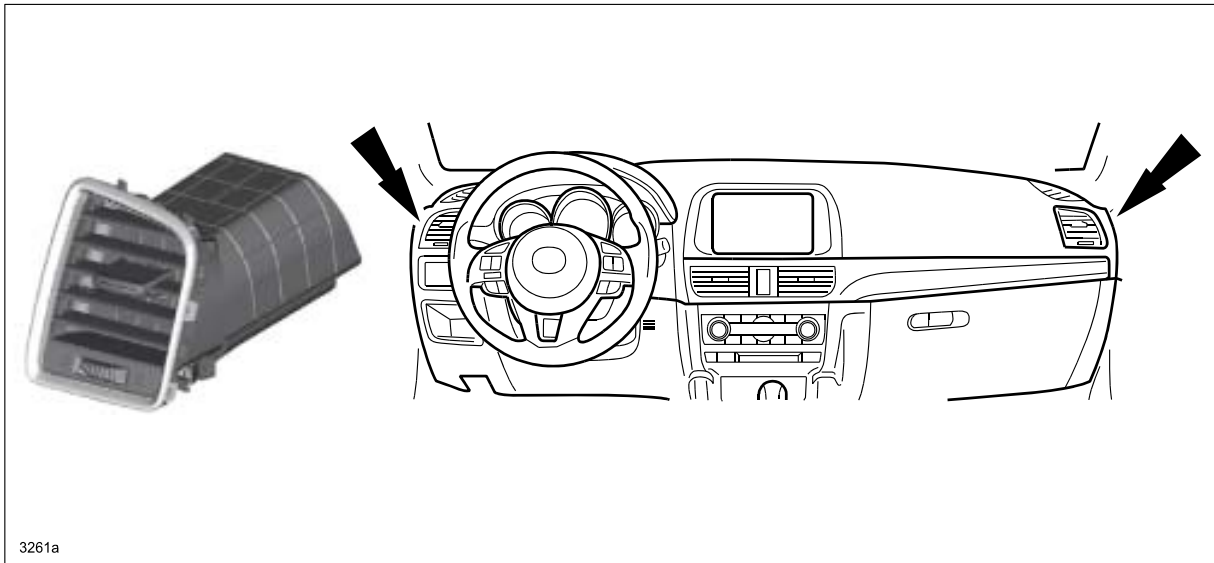
|   |                                |
|---|--------------------------------|
| <b>Subject:</b><br>VENTILATOR GRILLE(S) REFLECTION SEEN ON FRONT DOOR GLASS | <b>Bulletin No:</b> 09-053/16  |
|   | <b>Last Issued:</b> 10/19/2016 |

## APPLICABLE MODEL(S)/VINS

2016 CX-5

## DESCRIPTION

Some customers may complain that the ventilator grille(s) are reflecting onto the closed front door window glass (around the outer mirror glass area). This is caused by light reflecting off of the bright vent grille(s). If this is causing a problem for customers, the bright type vent grilles can be replaced with black ones.



Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the left and right bright type grilles with black ones according to the instructions on MS3 online (VENTILATOR GRILLE REMOVAL/INSTALLATION).
3. Verify the repair.

## PART(S) INFORMATION

| Part Number     | Description            | Qty. | Color |
|-----------------|------------------------|------|-------|
| KD45-64-730A-02 | Grille, Ventilator (R) | 1    | Black |
| KD45-64-830A-02 | Grille, Ventilator (L) | 1    | Black |

## WARRANTY INFORMATION

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

|  |  |
|--|--|
| Warranty Type  | A  |
| Symptom Code   | 88   |
| Damage Code  | 99   |
| Part Number Main Cause   | KD45-64-730A-02 (Right side ventilator grille) |
| Quantity   | 1  |
| Operation Number / Labor Hours:                                | XXM7NARX / 0.2 Hrs.                            |
| TSB can be performed by D329 Mazda Certified Lube Technicians: | Yes  |

**NOTE:** Claim the left ventilator grille as a related part.