

SERVICE ALERT

195h HYBRID MODELS WILL NOT MOVE IN ANY GEAR

Release Date:	10-5-2016
Affected Years:	13MY-17MY Hino COE Hybrid Trucks
Affected Models:	All Hybrid Models
Attention:	Service Managers / Service Personnel / Technical Service Managers

SUBJECT:

If a 2013-2017 COE model 195h is encountered with a will not move in any gear condition and any combination of DTC's P0706, P0756, P0761, P1604, please perform the following for engineering review.

1. Determine if the torque converter will freely spin
2. If yes, record the following Clutch ECU data- ALL PIDS for 30 seconds and save.



3. Pull an oil sample from the Hybrid motor and determine if the fluid is burnt. Yes/No
4. Provide the serial number from the transmission and Hybrid motor. Also, provide a side picture of the truck.



Submit a TechAssist case with the information obtained for further direction.

Sincerely,

Your HINO Service Team



A Toyota Group Company