



Maserati Technical Bulletin

Date: September 26, 2016
Bulletin No.: MTB_216_Sirius_ESN_Campaign 326
Section: Electrical/Infotainment

MASERATI

Model Type: M156/M157

Model Year: MY17

Subject: RETRIEVAL OF INCOMPLETE SIRIUS RADIO ELECTRONIC SERIAL NUMBER DATA.

Description:

- 1) Identify your vehicles from the VIN list in appendix "A" which have been received by your dealership on or before September 25, 2016. For any vehicles received after this date, the ESN data retrieval will have already been performed by Maserati North America, Inc.'s port locations.
- 2) Turn vehicle's ignition to RUN, ensure vehicle is out of Logistics Mode. If the vehicle is in Logistics Mode, follow Maserati Tech Tip #68 for removal procedure.
- 3) Press "Accept" on the MTC unit located in the center console and select RADIO.



- 4) Then select the SXM button located on the left of the screen (see arrow below).



- 5) When the SXM screen appears, select "Tune"



- 6) Select channel "0" then select "GO"



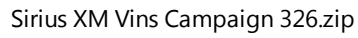
- 7) After selecting channel "0" and selecting "GO", a screen showing the 8 digit Electronic Serial Number will appear.



- 8) Record this number with the associated VIN number on the template, located in Appendix "B"
- 9) Upon completing the data retrieval and documentation of the ESN # for all VINs identified on the VIN list for your dealership, electronically submit the form to Maserati North America's Technical Support Team. Email the sheet to, Maseratitechsupport@maseratiusa.com. Please complete these submissions at the Close of Business each day, until you have no VIN's remaining.
- 10) After submitting the form, please wait 48 hours before requesting a signal refresh from Sirius for the vehicle. Regarding stock units, perform the activation during your normal Client Delivery Process.
- 11) When executing the refresh of the Sirius Sat subscription details to the unit, the vehicle must be running and must be outside with no obstructions to the sky. Ensure no Bluetooth device is connected to the vehicle at this time, and tune the SXM to Channel 1. For tuning the SXM channel to "1", follow steps # 5 and 6.
- 12) Dealer should access the Sirius Radio Signal Refresh web site at, https://care.siriusxm.com/retailrefresh_view.action?hpId=01020010 and enter that particular vehicle's Sirius Radio Electronic Serial Number or VIN number.
- 13) After selecting "Send Refresh Signal" button on the web site, or on the Sirius Dealer Application, allow the vehicle to remain running for up to 10-15 minutes. The vehicle can remain stationary or driven during this period, as long as there are no obstructions overhead blocking the view to the sky.
- 14) Confirm the activation by selecting a different audio channel, and also select the traffic / weather button. Ensure the functions are active and working properly.

Warranty Information:

• Campaign Number	326
• Warranty Code	23
• Defect Code	063
• Component Code	8.72.032
• Operation Code	8.72.032.8 (0.15 hr)



APPENDIX “B”

[illegible]

Luis Sanchez
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Maserati North America, Inc.