



Maserati Administrative Bulletin

Date: 10/10/16
Bulletin No: MAB 205
Supersedes: N/A
Section: Warranty

MASERATI

SUBJECT: Strut Tower Dome Replacement Labor Clarification

DESCRIPTION

Dear Colleagues,

Based on your feedback, Maserati North America, Inc. (MNA) would like to clarify the strut tower (dome) replacement labor operation 9.03.082.1, and the procedure available in Knowledge Online by (1) providing a breakdown of the labor operation in conjunction with sub-operations and their calculated overlap, and (2) providing additional labor time for miscellaneous procedures, and or issues during the repair.

PROCEDURAL BREAKDOWN

Below are the sub-operations for 9.03.082.1, listed in Knowledge Online at 26.70hrs (or 26.55hrs based on vehicle model).

		TIME (h)
09.20.001 02	Remove Complete front Lid	0.40
09.10.001 02	Complete front bumper	0.85
08.30.002 00	LH Headlight Complete	0.40
01.00.003	Engine - Removal and Refitting	12.95
04.90.002 00	ABS/ASR Hydraulic unit (Adjusted due to overlapping)	1.40
N/A	Both Domes replacement (3.0hrs each)	6.00
N/A	Dome painting (2.0hrs each)	4.00
N/A	Other miscellaneous	1.00
TOTAL		27.00

NOTE: Refer to section "Warranty Claim Procedure" for instructions on how to claim for additional time.

Within the operations listed above are sub-operations that are duplicated (i.e. overlapping labor). The time for these operations are removed from the total hours covered.

Engine Removal & refitting includes Complete Car Alignment		TIME (h)
00.20.031	Complete Car Alignment	2.00
ABS/ASR Hydraulic unit includes several Engine R/R operations:		
8.00.004.00	COMPLETE WINDSCREEN WIPER LEVER LH-Removal/refitting or replacement	0.05
8.00.003.00	COMPLETE WINDSCREEN WIPER LEVER RH-Removal/refitting or replacement	0.05
9.15.159.00	SIDE TRIM ON RH MUDGUARD RH-Removal/refitting or replacement	0.05
9.15.160.00	SIDE TRIM ON RH MUDGUARD LH-Removal/refitting or replacement	0.05
9.15.155.00	R.H. SIDE INSPECTION DOOR-Removal/refitting or replacement	0.05
9.15.012.00	WINDSCREEN PLATE -Removal/refitting or replacement	0.40
0.20.016.00	HOISTING/LIFTING VEHICLE ON LIFT	0.05
6.00.001.00	COMPLETE FRONT WHEEL LH-Removal/refitting or replacement	0.05
9.13.003.00	REAR GUARD FOR FRONT WHEELHOUSE-Removal/refitting or replacement	0.10
8.20.001.00	BATTERY (connecting-Disconnecting power supply)	0.05
6.00.002.00F	COMPLETE FRONT WHEEL RH-Removal/refitting or replacement	0.05
0.20.001.01F	TEST DRIVE	0.25
Total Overlapping Operations		3.20

The labor operation provided covers all of the labor for the entire repair procedure. The total labor dollar amount should not exceed 27hrs times the dealership's warranty labor rate.

WARRANTY CLAIM PROCEDURE

Please note that MNA has increased the labor time to 27hrs. In order to be reimbursed for this full time, please claim labor operation 9.03.082.1, and the remaining time in the straight time field (this will be either 0.45hrs or 0.30hrs depending on vehicle model). In addition, MNA warranty will be reimbursing dealers this rate retroactively. The changes made will be reflected in the October 2016 acknowledgement report.

For further information please contact your ABM or the Warranty Department at WarrantyDepartment@Maseratiusa.com.

Nicholas Gadaleta
Service Programs Manager
Maserati North America, Inc.

Luis Sanchez
Technical Director
Maserati North America, Inc.