

Vendor:

Meritor

Vendor Information:

Meritor, Inc. is a global supplier of a broad portfolio of axle, brake and suspension solutions to original equipment manufacturers and the aftermarket for the transportation and industrial sectors. We serve commercial truck, trailer, bus and coach and off-highway machinery manufacturers, in addition to defense contractors. Products available: new brake shoes, remanufactured brake shoes and kits, minor overhaul kits, hydraulic brakes, disc brake rotors, camshafts, slack adjusters, wheel end components, trailer axles, front axles and components, driveline components, u-joints, Timken bearings, Meritor Wabco air dryers, Haldex air valves, Midland compressors, All-Makes clutches, All-Makes suspension, Gabriel shocks, and reman carriers.

Hino Parts Support Phone: 866-372-4466

Hino Parts Support Email: helpdesk@hino.com

Hino Parts Support Fax: 662-342-3939

Customer Service & Technical Support:

Parts Questions (technical questions, part availability, cross reference and catalog information): 1-888-725-9355

OnTrac (Warranty Claims, Technical & Diagnostic Assistance): 1-866-668-7221 or email OnTrac@Meritor.com

Email: CustomerCareCenter.Florence@Meritor.com

Web: <http://www.meritor.com>

Literature: <http://www.meritor.com/customer/northamerica/lod/default.aspx>

Order Procedures:

All orders are to be placed through the Hino Dealer Connect System (DCS). The Meritor "Hino All Makes Platform" will be Direct Ship only. Note: Meritor components used "First Fit" on Hino vehicles will continue to be stocked and distributed from the Memphis PDC.

Stock Orders: Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from the Meritor PDC.

Emergency Orders: Enter emergency orders in DCS screen DC202 as Sales Type "E" or "V". All emergency orders will be processed with a shipping and handling charge.

Minimum Order Quantity: There is no minimum order requirement on emergency or stock orders; however a minimum order value (excluding core value) of Meritor Direct Ship parts qualifies a stock order for prepaid freight (see below).

Freight Policy:

Contiguous United States: Freight is prepaid for a minimum order of \$1000 or more. Puerto Rico, Hawaii, and Alaska: A \$3000.00 order minimum is required for prepaid freight. **Note:** All order dollar values above exclude core charges and orders with brake drums. For brake drum only or mixed orders including brake drums the minimum dollar amount for pre-paid shipment is \$3000.00 within the contiguous United States; and \$5000.00 for **Puerto Rico, Hawaii, and Alaska:** excluding any core charges. Stock orders under the minimum dollar amounts noted above will be charged freight at the rate billed by the carrier.

Lead Time Policy:

All orders will be shipped based on your Regional Shipping Zone (see attached map). Orders will be shipped approximately 1 week from day of order receipt. All orders ship from Meritor's PDC in Florence, KY.

Part Number Pricing:

Meritor "All-Makes" parts pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus for inclusion in each pricing update.

Part Number Format:

Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.

Mega Fleet:

All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.

Warranty:

Please always view Suppliers warranty documents as warranty varies based on items/products/vehicle applications, etc... Meritor "All Makes" components carry a 1 year, unlimited mileage warranty. Contact OnTrac Call Center (see above) for technical assistance and warranty pre-approval code. Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly for a RGA approval number. Warranty covers manufacturers defects only and does not cover damage (installation or progressive). If the vendor provides a RGA number, contact Hino Trucks warranty department. Warranty claims are to be sent back through Hino Trucks corporate.

Part Returns:

Direct Ship Meritor product returns will be limited to 2% of your previous year purchases. A 20% re-stocking fee and freight charges will be charged to the dealer. All annual returns must be coordinated with your Meritor sales representative. Note: Direct ship parts cannot be returned to the Memphis PDC, and any special circumstance returns should be reviewed with your Hino Trucks DPM.

Core Returns:

All cores must be returned to the Hino Trucks Core Return location as per the "1-1-1" Core Return Policy. Core inspection requirements are consistent with Meritor's supplemental core inspection document included as an attachment to this Parts Alert.

Shipping Inspection & Damaged Product:

All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.

Vendor Cross Reference Web Site:

<https://www.meritorpartsonline.com/webapp/wcs/stores/servlet/en/meritor-na-nasales/home>

Conclusion:

Meritor has a full portfolio of innovative drivetrain mobility and braking solutions for original equipment manufacturers of trucks, trailers and specialty vehicles, as well as the related aftermarkets in the transportation and industrial sectors. The vast variety of parts available will increase sales potential in the following areas: Axles, Braking, Air & Safety Systems, Clutches, Drivelines, Hybrids, Suspensions, Tire Inflation, and Transfer Cases.

IMPORTANT NOTES!

Trailer Load Brake Shoe Orders with Multiple Drops and/or Multiple Dealers! Up to 3 dealers may work together to achieve trailer load discounts on **brake shoes** and have the shipments dropped at up to 3 locations! Dealers must be within 200 miles of each other. **What is needed?** Contact your DPM to coordinate up to three separate POs (one for each ship to location) following the standard trailer load criteria of full skid quantities and equaling a full trailer load. The Hino DPM will submit the POs to Hino customer support via fax at (662) 342-5151 or email at helpdesk@hino.com along with the detail that they are to be treated as a single trailer load with 3 drops. Hino customer support will coordinate with Meritor to arrange order placement and shipment. Dealer will receive order confirmation upon placement, standard lead times apply. Does the 4% discount apply? Yes. Does each dealer have to take the same number of skids? No, must total a trailer load (22 skids). This applicable to any other Meritor parts? No, brake shoes only. Does this only apply to Meritor brake kit or are drums included also? No, brake shoes only. Does the dealer need to sign a commitment sheet? Yes. Can multiple dealers participate together in an annual commitment to get the additional discount? No - **See annual commitment program information and form below.**

PA-2011-40
12-17-15 12:35PM



TRAILER LOAD BRAKE DRUM ORDERING GUIDE

Meritor Trailer Load Drum Ordering Guide

If you are ordering a truck load of drums you must follow the guidelines outlined below to receive the correct invoicing/pricing.

How to Place Trailer Load Order:

Option 1: Order a full trailer load of 1 part number by the respective pallet and trailer load quantities.

✓ Simply place your order in DCS. Part number & pricing is loaded.

Option 2: Mix & match in pallet quantities to obtain the respective full trailer load of drums.

✓ Review the mix and match matrix on the next page to see which drums can or cannot be mixed to complete a full TL.

✓ Fill in the Brake Drum TL manual order form (attached).

✓ Email form to helpdesk@hino.com.

✓ **Do not** place a Mix and Match order in DCS as it will invoice at regular DNP. The order must be placed by Hino Corporate to obtain the discount.

How to Identify Meritor Brake Drums by the Part Number Prefix:

Cast drum:

"03" unbalanced (**03** 123207002)

"85" balanced (**85** 123207002)

X30 drum:

"53" (**53** 123537002)

***The Heavy Weight Cast and the Opti-Cast drums can only be identified by the part numbers as shown on the brake drum mix/match matrix on the next page.**

PARTS ALERT

TO:

Dealer Principals
Parts Managers
General Managers
Parts Sales

BULLETIN: PA-2016-

DATE: 5-24-16

EXP: N/A

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



Hino Trucks National PDC
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: helpdesk@hino.com

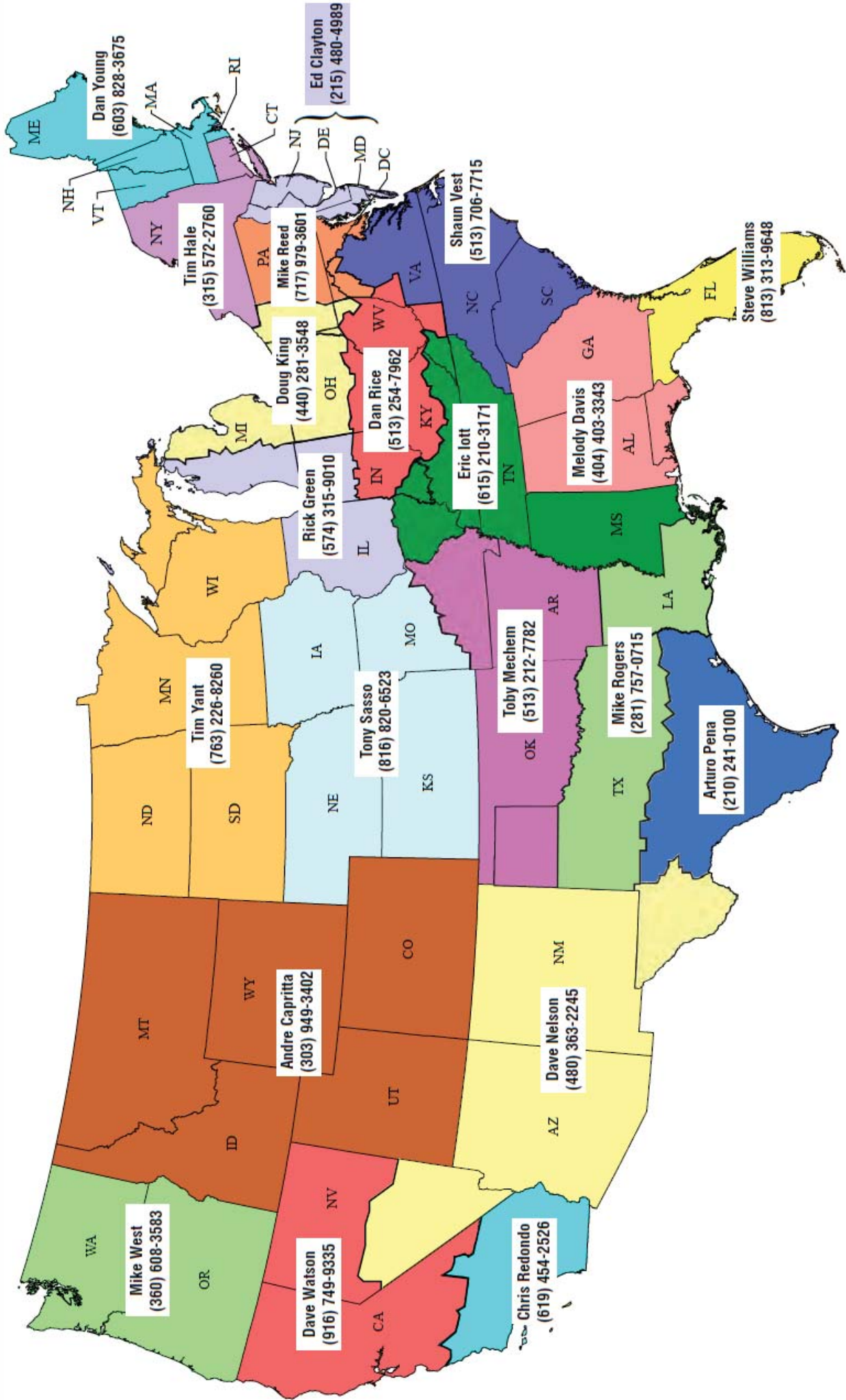
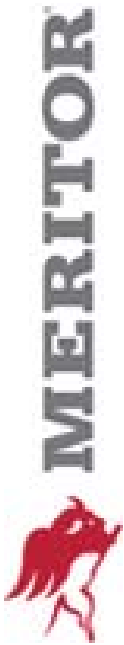


MERITOR

The four types of drums are identified below. You cannot mix and match between the different drum types for a trailer load discount. They must be ordered separately as outlined in the matrix below.

PARTS ALERT

Cast Drum TL	X30 Drum TL	Cast Heavy Weight TL	Opti-Cast TL
Mix/Match	Mix/Match	Mix/Match	Mix/Match
16 pc = pallet 22 pallets (352 pcs) = TL	16 pc = pallet 22 pallets (352 pcs) = TL	16 pc = pallet 19 pallets (304 pcs) = TL	20 pc = pallet 20 pallets (400 pcs) = TL
Included Part Numbers	Included Part Numbers	Included Part Numbers	Included Part Numbers
03122222002	53123512002	03123365002	03123788002
03123207002	53123535002	03123520002	85123788002
85123207002	53123537002	85123365002	
	53123542002	85123520002	
	53123544002	85123570002	
	53123564002		
	53123565002		
	53123566002		
	53123567002		
	53123568002		
	53123575002		
	53123579002		
	53123580002		
	53123581002		
	53123582002		
	53123583002		
	53123585002		
	53123588002		
	53123590002		
	53123598002		
	53123601002		
	53123602002		
	53123605002		
	53123606002		
	53123607002		
	53123608002		
	53123609002		
	53123815002		
	53123816002		



MERITOR® AFTERMARKET WARRANTY



MERITOR



ALLFIT



Firestone
World's Number 1
Air Spring. 
FIRESTONE INDUSTRIAL PRODUCTS COMPANY



Meritor® Aftermarket products include a standard one-year warranty (see page 6 for standard warranty details). Meritor is also pleased to offer industry-leading extended warranties on a selection of its genuine and all-makes products in the aftermarket. Meritor-branded products (including Meritor, Meritor AllFit and Euclid®), as well as authorized OEM supplier products, as shown in this publication are covered by an extended warranty. Coverage varies by product; see each product category for full details.

Table of Contents

Air Brake.....	2
Meritor Stroke-Sensing Automatic Slack Adjusters	2
Euclid Stroke-Sensing Automatic Slack Adjusters	2
Meritor Clearance-Sensing Automatic Slack Adjusters	2
Euclid Clearance-Sensing Automatic Slack Adjusters	2
Spring Brake Chambers.....	2
Air Springs	2
Brake Shoes.....	3
Clutch	3
Driveline.....	3
Hydraulic Brake.....	3
Meritor Tire Inflation System (MTIS™) by P.S.I.	4
Shock Absorbers	4
Wheel Seals	4
Wheel End	5
Standard Meritor Aftermarket Warranty.....	6



AIR BRAKE

Automatic Slack Adjusters.

As the leading North American supplier of braking systems, Meritor understands the intricate relationship between Automatic Slack Adjusters (ASA) and foundation brakes. Designed for a variety of applications, Meritor and Euclid automatic slack adjusters are built to be robust and reliable while offering longer lining life and reduced maintenance.



Meritor and Euclid Stroke-Sensing Automatic Slack Adjusters		
Application	Years	Mileage
Linehaul	5	500,000
General Service	3	Unlimited
Heavy Service	3	Unlimited
Off-Highway Service	3	Unlimited

Meritor AllFit and Euclid Clearance-Sensing Automatic Slack Adjusters			
Application	Type	Years	Milage
Linehaul	Premium	6	1,000,000
	Self-Setting		
	Standard	2	200,000
Intercity Transit	Premium	2	200,000
	Self-Setting		
City Transit	Premium	1	100,000
	Self-Setting		
Severe Duty	Premium	2	100,000
	Self-Setting		

Spring Brake Chambers.

Meritor and TSE® have partnered to offer the most complete selection of products to cover a wide variety of brake system and wheel end maintenance needs. From top-of-the-line chambers like the TSE Ultralife™ to the cost-sensitive AllFit chamber offering, this powerful portfolio offers a spring brake chamber that is right for virtually every budget and application.



Spring Brake Chambers			
Brand	Application	Years	Mileage
TSE Brakes - Ultralife	General Service	6	Unlimited
	Severe Service	3	Unlimited
TSE Brakes - Omnilife™	General Service	4	Unlimited
	Severe Service	2	Unlimited
Meritor AllFit	General Service	3	Unlimited
Euclid	General Service	3	Unlimited

AIR SPRINGS

Together, Meritor and Firestone® offer a complete air spring portfolio to cover a wide variety of applications. Firestone Airide™ air springs are an ideal choice for OE level replacement. Designed for the second and third owner market, Airogear™ air springs are an economy offering that were developed to be competitive with many offshore brands while offering longer life.



Air Springs		
Product	Years	Mileage
Firestone	3	300,000
Airogear	1	100,000



BRAKE SHOES AND FRICTION

PlatinumShield® III is available for Meritor new and reman brake shoes. The third technology generation includes a refinement in the process that provides superior adhesion of the coating to the surface of the shoe. This enables the coating to protect the brake shoe for a significantly longer time on the road. PlatinumShield III coating provides unsurpassed resistance to rust-jacking and corrosion while extending the life of a vehicle's brakes.



Brake Shoes		
Product	Years	Mileage
PlatinumShield III Lined Brake Shoes	3	300,000

PlatinumShield III lined brake shoes are warranted against rust-jacking and are part of the Meritor Wheel End Extended Warranty. See Wheel End section in this publication or visit www.meritorpartswarranty.com for full details.

CLUTCH

Meritor AllFit and Euclid clutches meet the company's stringent standards for high quality, high performing products. To ensure these standards are met, Meritor performs a rigorous inspection of its partner-supplier using Parts and Process Audit (PAPA) and Production Part Acceptance Process (PPAP). All production and final assembly is completed in an ISO-9001 certified facility in the United States.



Clutch			
Brand	Years	Mileage	Labor
Meritor AllFit	1	Unlimited	Up to \$800
Euclid	2	Unlimited	N/A

Industry Exclusive*

*See Meritor publication PB-1624 for complete details.

DRIVELINE

As a leader in driveline technology, Meritor offers an extensive line of replacement assemblies and components for light-, medium- and heavy-duty applications. The Meritor Permalube (RPL)™ was the first permanently lubricated driveline in North America while our MXL™ is the only 100,000-mile lube interval replacement product for 10-Series¹ drivelines.



Driveline Assemblies & Components		
Product	Years	Mileage
MXL	2	Unlimited
RPL	2	Unlimited

¹ Spicer and 10-Series are registered trademarks of Dana Corporation.

HYDRAULIC BRAKE

Meritor hydraulic brake rotors are protected with PlatinumShield II – a proprietary coating designed to protect against oxidation and corrosion. Thoroughly tested to withstand the harshest road conditions, these rotors are ideal for a wide variety of medium-duty vehicles, such as school buses, emergency vehicles and delivery trucks.



Hydraulic Brake		
Product	Years	Mileage
Hydraulic Brake Rotors with PlatinumShield II coating	1	100,000



MERITOR TIRE INFLATION SYSTEM (MTIS) BY P.S.I.

Successful fleets use smart technology to help minimize operating costs, which is why MTIS is spec'd on nearly one of every three trailers built today.



MTIS harnesses a trailer's existing air supply to keep tires fully inflated when the vehicle is in operation, helping to save money and adding profit to a fleet's bottom line.

Meritor Tire Inflation System (MTIS) by P.S.I.		
Product	Years	Mileage
Meritor Tire Inflation System (MTIS) by P.S.I.	3	500,000

SHOCK ABSORBERS

Meritor AllFit heavy-duty shock absorbers feature class-leading technology along with unsurpassed service and support. They are designed, engineered and manufactured to meet the needs of today's fleet customers. A complete range, including Premium Heavy-Duty Adjustable shocks, Standard Heavy-Duty shocks and Heavy-Duty Cab shocks, covers Class 6-8 vehicles.



Meritor AllFit Shock Absorbers		
Product	Years	Mileage
Premium Heavy-Duty	2	200,000
Standard Heavy-Duty	1	Unlimited
Cab	1	Unlimited

WHEEL SEALS

The leading cause of premature wheel-seal failure is damage to the seal during installation. Meritor wheel seals not only provide outstanding lubricant retention and protection against contaminants, they are also easier to install, which significantly decreases the potential for damage during installation. Designed for drive, steer and trailer axles, Meritor wheel seals are available in Standard and Premium versions.



Meritor Wheel Seals		
Product	Years	Mileage
Premium	2	300,000
Standard	1	150,000

Meritor Wheel Seals are part of the Meritor Wheel End Extended Warranty. See Wheel End section in this publication or visit www.meritorpartswarranty.com for full details.

UNMATCHED SERVICE AND SUPPORT.

For the results you want, accept only the best customer support available.

Our highly trained Customer Care and Information Service teams are equipped with the product specification, warranty and service information you need. Call them today at 888.725.9355 or 800.387.3889 in Canada.





MERITOR WHEEL-END EXTENDED WARRANTY

The Meritor Wheel-End Extended Warranty program offers increased coverage to fleets that purchase and install Meritor wheel-end products together. Products purchased as part of an extended warranty package must be registered at MeritorPartsWarranty.com. When registering, customers are required to identify the vehicle on which the parts will be installed, date of installation and associated part numbers. Registration creates a unique confirmation code that can be used to instantly confirm extended coverage if future warranty assistance is required. The site also serves as a portal to register the Doctor Preload® wheel-end adjustment tool for warranty coverage.



Go to MeritorPartsWarranty.com* to register products purchased as part of an extended warranty package.

*This site is strictly for wheel-end warranty purposes.

Meritor Truck/Tractor Wheel-End Extended Warranty

Product	Aftermarket Warranty	Purchase/install these three products together and receive 3-year/300,000-mile coverage.	
		3-Year/300,000-Mile Wheel-End Warranty ¹	5-Year/Unlimited Mileage Wheel-End Warranty ¹
Temper-Loc® Spindle Nuts	3 Years ²	✓	✓
Meritor Premium Wheel Seals	2 Years or 300,000 Miles ²	✓	✓
Meritor PlatinumShield III Lined Brake Shoes	3 Years or 300,000 Miles ³	✓	✓
Doctor Preload	1 Year		✓ Temper-Loc Nuts must be installed utilizing the Doctor Preload tool to qualify for unlimited mileage warranty.
Meritor Bearing Sets	1 Year		
Timken® Bearing Sets	1 Year		
Meritor Standard Wheel Seals	1 Year or 150,000 Miles ²		

¹ As part of proper wheel-end maintenance, Meritor recommends the installation of new brake drums and brake hardware.

² From date of installation.

³ Against rust-jacking only.



Meritor Trailer Wheel-End Extended Warranty

Product	Aftermarket Warranty	Purchase/install these four products together and receive 3-year/300,000-mile coverage.		Purchase/install these five products together for 5-year/unlimited mileage coverage.	
		3-Year/300,000-Mile Wheel-End Warranty ¹	5-Year/Unlimited Mileage Wheel-End Warranty ¹	3-Year/300,000-Mile Wheel-End Warranty ¹	5-Year/Unlimited Mileage Wheel-End Warranty ¹
Meritor Hub Caps ²	1 Year	✓	✓	✓	✓
Temper-Loc Spindle Nuts	3 Years ³	✓	✓	✓	✓
Meritor Premium Wheel Seals	2 Years or 300,000 Miles ³	✓	✓	✓	✓
Meritor PlatinumShield III Lined Brake Shoes	3 Years or 300,000 Miles ⁴	✓	✓	✓	✓
Doctor Preload	1 Year			✓	Temper-Loc Nuts must be installed utilizing the Doctor Preload tool to qualify for unlimited mileage warranty.
Meritor Bearing Sets	1 Year				
Timken Bearing Sets	1 Year				
Meritor Standard Wheel Seals	1 Year or 150,000 Miles ³				

¹ As part of proper wheel-end maintenance, Meritor recommends the installation of new brake drums and brake hardware.

² Includes Meritor Tire Inflation System Dual Dynamics Hub Caps.

³ From date of installation.

⁴ Against rust-jacking only.

Standard Meritor Aftermarket Warranty.

We warrant all new parts for one year from date of shipment to the buyer against defective material or workmanship (but not against damage caused by accident, abuse or improper installation, maintenance or repair) when such parts are used on vehicles the specifications of which have been approved by our Engineering Department.

As the exclusive remedy under this warranty, we will, at our option, repair or replace such parts free of charge, or take back the nonconforming parts and refund the monies paid by buyer for such parts, if found on examination by us to be nonconforming and if any necessary return charges are prepaid.

If it is necessary to return any parts under this warranty, buyer agrees not to make any deduction on account thereof from remittances on current accounts while claims are in the process of disposition. Any expense incurred without our consent for repairs or replacement will not be allowed.



THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. IN NO EVENT SHALL SELLER BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE.

Only Meritor-branded products, including genuine Meritor and its affiliated brands, are covered by this aftermarket parts warranty.