SAFETY RECALL 05S27 - REAR DOOR LATCH CORROSION - REQUESTS FOR RECALL SERVICE ACTION - BUILT ON OR BEFORE 1/26/2005

TSB 16-0067

FORD:

2000-2005 Focus

This article supersedes TSB 14-0162 to provide updated contact direction to the Special Service Support Center.

ISSUE

For 2000-2005 Focus vehicles built on or before 1/26/2005 Safety Recall 05S27 has been issued for vehicles that are operated in high corrosion areas for an extended period, where the rear door latches may experience corrosion in the pawl pivot area preventing proper engagement of the pawl into the catch. Initially, customers may experience difficulty closing the rear door that may eventually progress to a point where the rear door may not latch properly. If not latched properly, the door may open while driving.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

- 1. For 2000-2005 Focus vehicles built on or before 1/26/2005 that are not covered under Safety Recall 05S27 but exhibit rear door latch corrosion, dealers can submit a Non-Involved Vehicle type contact to the Special Service Support Center (SSSC) from the PTS website to request recall service action. Dealers should provide pictures of the VIN, Odometer and a picture of the rear door latches showing the corrosion. Dealers located in U.S. Federalized Territories (America Samoa, Guam, Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands) must contact expcso@ford.com to request recall service action.
- 2. If approved, follow Safety Recall 05S27. Dealers are to inspect, clean and lube the rear door latches, install a lower rocker seal to the rear doors and install a label to the rear doors on all the affected vehicles. As a courtesy maintenance, dealers will also lubricate the front door latches even though the front door latches are not part of this recall. If a rear door latch does not pass the prescribed inspection procedure as outlined in Attachment III of Safety Recall 05S27, it will be replaced.

OTHER APPLICABLE ARTICLES: 05S27

WARRANTY STATUS:

Information Only – Not Warrantable

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.