

**BODY REPAIR POLICY LETTER**

Reference number:	BPL-01-0023	Issued: 19 February 2016
Subject:	Email Contact Information for Akzo Nobel	
Applicable to:	All Dealers and Category A and B Body Repairers	
Distribute to:	Body Shop Manager Executive Manager Sales Manager Bodyshop Supervisor	Estimator Warranty Technician(s) Parts

Dear Colleagues,

The reason for this policy letter is to give you information that was not available before, when Body Repair Policy Letter BPL-01-0021 "Change of Paint Supplier" was published.

The lists in Table 1 thru Table 3 give the email addresses of all of the global regional Customer service contacts for Akzo Nobel, if you have difficulties in sourcing Akzo Nobel materials in your specific regions.

The Akzo Nobel Customer service teams can give you information about supplier outlets that are in your region. They will also be able to tell you who can give technical support if you need this level of assistance.

Table 1 - Europe

Country	Email Address
Austria	sikkens.wien@akzonobel.com
Belgium	Customer-administration-benelux@akzonobel.com
Denmark	sikkensdk@akzonobel.com
Finland	tilaukset.vantaa@akzonobel.com
France	service.clients.ancr@akzonobel.com
Germany	bestellung.sikkens@akzonobel.com
Greece	sikkens-greece@akzonobel.com
Hungary	autofestek@autonet-group.com
Ireland	carol.cousins@synergyvrsi.com
Italy	aac.vr.italy.sales@akzonobel.com
Luxembourg	Customer-administration-benelux@akzonobel.com
Monaco	service.clients.ancr@akzonobel.com
Norway	order.kolbotn@akzonobel.com
Poland	customerservice.pl@akzonobel.com
Portugal	aac.vr.portugal.customerservice@akzonobel.com
Russia	sales-cr.ru@akzonobel.com
South Africa	Imran.Qutab@akzonobel.com
Spain	aac.vr.spain.customerservice@akzonobel.com
Sweden - Gothenberg	order.gbg@akzonobel.com
Sweden - Tyreso	order.tyreso@akzonobel.com
Switzerland	esales.ch@akzonobel.com
The Netherlands	Customer-administration-benelux@akzonobel.com

Country	Email Address
Turkey	Ozan.Hunler@akzonobelkemipol.com.tr
UAE	Gloria.Delentar@akzonobel.com
UK	uk.customersupport@akzonobel.com

Table 2 – Asia

Country	Email Address
Australia	customerservice.australia@akzonobel.com
China	autumn.mu@akzonobel.com
Indonesia	marketing.indonesia@akzonobel.com
Japan	marketing.japan@akzonobel.com
Malaysia	kuldeep.sharma@akzonobel.com
New Zealand	kuldeep.sharma@akzonobel.com
North Asia	autumn.mu@akzonobel.com
Singapore	Andrea.Phua@akzonobel.com
Sri Lanka	dilshan.tharange@akzonobel.com
Taiwan	autumn.mu@akzonobel.com

Table 3 - Americas

Country	Email Address
South America	Marco.Goncalves@akzonobel.com
North America	david.recknagel@akzonobel.com

If you have any questions about this Policy Letter, please speak to Davy MacLachlan on Tel: +44 (0) 1926 644123.

Thank you for your continued support.

Yours faithfully



Davy MacLachlan
Body repair Programme Project Engineer