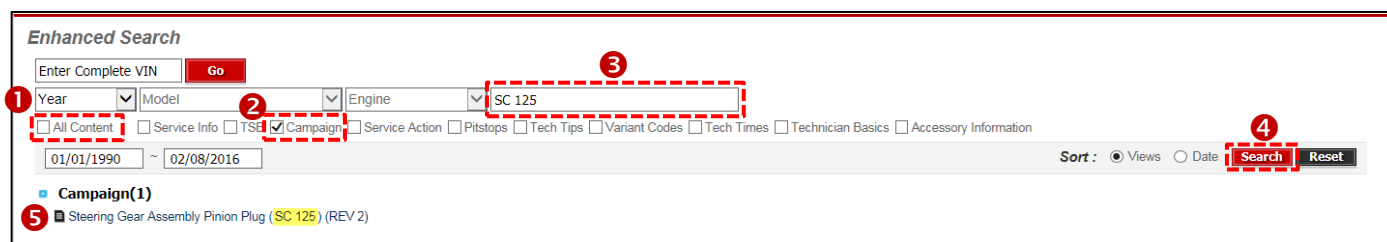


	GROUP General	MODEL All Models
	NUMBER PS436	DATE March 2016
 		
SUBJECT: SEARCHING KGIS USING SPECIFIC DOCUMENT NUMBERS OR SPECIAL KEYWORDS		

At times, technicians may need to search for a specific TSB, Campaign, Pitstop or Tech Tip using the document number (e.g. SC 125). For example, a service advisor will hand out a repair order with only the TSB or Campaign number on the RO, or possibly Techline may recommend a specific Pitstop or Tech Tip. To search KGIS using only the document number (*in this example Campaign SC 125 is being searched for*) follow the steps shown below:

1. First click on **All Content** ❶ to deselect all search categories from the list.
2. Then, click on **Campaign** ❷.
3. Finally, enter the Campaign number in Text Search Box ❸ and click on **Search** ❹.



The screenshot shows the 'Enhanced Search' interface. It includes a 'Go' button, a 'Year' dropdown, a 'Model' dropdown, an 'Engine' dropdown, and a text search box containing 'SC 125'. Below these are checkboxes for search categories: 'All Content', 'Service Info', 'TSB', 'Campaign', 'Service Action', 'Pitstops', 'Tech Tips', 'Variant Codes', 'Tech Times', 'Technician Basics', and 'Accessory Information'. A date range selector shows '01/01/1990' to '02/08/2016'. A 'Sort' section has 'Views' selected. A 'Search' button and a 'Reset' button are at the bottom right. The search results section shows 'Campaign(1)' and a single result: 'Steering Gear Assembly Pinion Plug (SC 125) (REV 2)'.

The results of the search query will be displayed in the search list ❺. This procedure can be performed on all TSBs, Campaigns, Service Actions, Pitstops, Tech Tips and Technician Basics.

Additionally, in an effort to assist dealer personnel in quickly locating engine and transmission related TSBs, Service Actions, Campaigns, Pitstops and Tech Tips on KGIS, special keywords have been created to group all related publications together and save valuable search and diagnosis time. To search KGIS using these special keywords, perform the steps shown below:

1. On the KGIS home screen, deselect **Service Info** ❶.
2. Enter either “engdiag” (for engine related publications) or “transdiag” (for transmission related publications) in the Text Search Box ❷.
3. Click on **Search** ❸.

The results of the search query will be displayed in the search list ❹. This procedure can be performed on all TSBs, Campaigns, Service Actions, Pitstops and Tech Tips.

The image displays two screenshots of the Kia Global Information System (KGIS) search interface, illustrating the steps to search for engine and transmission related publications using special keywords.

Left Screenshot (Search Results for 'engdiag'):

- Step 1:** The 'Service Info' checkbox is deselected in the filter section.
- Step 2:** The keyword 'engdiag' is entered in the 'Text Search Box'.
- Step 3:** The 'Search' button is clicked.
- Step 4:** The search results are displayed, showing 40 TSBs (TSB(40)) and a list of publications including:
 - Aftermarket Oil Filters and Oil Viscosity (ENG 114) (REV 1)
 - ECM Upgrade For Improved Shift Quality - Equipped With 2.4L Engine and AT (ENG 067 Rev 2)
 - Kia Remanufactured Engine Program (ENG 042)
 - Service Action: Optima (TF) EVGA Inspection and Adjustment (ENG 099 Rev 3) (SA 078)
 - ECM Upgrade - Rio, Soul 1.6 GDI MIL on with DTCs P0456/P0461/P050A/P2188/P0326/P0441 (ENG 146) (REV 1)
 - Sorento/Sedona Throttle Position Sensor W/3.5L Engine (Fuel System - 013) (Updated 2007-05-14)
 - 3.5 LAMBOA Engine Noises (ENG 028-REVISED)
 - 3.5 L MPI - COLD ENGINE START-UP CHATTER (ENG 140 Rev 1)
 - Alternator Pulley and Tensioner Replacement (ENG 126 Rev 1)
 - Combined TSB/Service Action: 2011 Sorento (XM) DTC P0441 Refresh when Equipped with 2.4L Engine (ENG 093) (SA 074)
 - Sigma 3.5L Engine Spark Plug & Ignition Coil Inspection Procedure (ENG 022)
 - Service Action: Inspection for Noise from Engine Under Specific Conditions (ENG 125 Rev 2) (SA 134)
 - 2.5L/2.7L (Delta) Engine Hesitation / MIL Illumination / P0123 (ENG 038)
 - 2011MY Sorento Cold Engine RPM Improvement: Combined TSB / Service Action (ENG 081) (SA 054)
 - ECM Upgrade - DTC P0130 and P0150 on 2.7L Engine Equipped Optima (MS) & Sportage (XM) (ENG 053)
 - Service Action: Inspection for Noise from Engine Under Specific Conditions (ENG 125 Rev 2) (SA 134)
 - Service Action: Soul 2.0L Engine HLA Inspection and Replacement (ENG 106) (SA 062)
 - 3.5L Sigma Engine Cylinder Block Damage (ENG 015, Revised) (INACTIVE/ATED 2007-02-19)
 - ECM Upgrade - Cylinder Contribution / Balance (FUE 023)
 - Service Action: Engine Crankshaft Pulley and Bolt Replacement (ENG 143) (SA 170) (REV 1) (CLOSED)

Right Screenshot (Search Results for 'transdiag'):

- Step 1:** The 'Service Info' checkbox is deselected in the filter section.
- Step 2:** The keyword 'transdiag' is entered in the 'Text Search Box'.
- Step 3:** The 'Search' button is clicked.
- Step 4:** The search results are displayed, showing 27 TSBs (TSB(27)) and a list of publications including:
 - 5-Speed Automatic Transaxle Oil Temperature Sensor DTC P0711, P0712 & P0713 (TRA043 Rev 2)
 - ECM Upgrade For Improved Shift Quality - Equipped With 2.4L Engine and AT (ENG 067 Rev 2)
 - Idle Shift Serviceability by Model (TRA047 Rev 1)
 - TCM Upgrade - XM, VO TCM Upgrade (TRA 037)
 - TCM Upgrade - XM TCM Upgrade (TRA 038)
 - Inhibitor Switch Diagnosis Information (TRA 055)
 - Via Remanufactured Automatic Transmission Program (TRA 003 Rev 5)
 - Combined TSB/Service Action: Soul TCM Upgrade - To Improve Hesitation And Shift Delay (TRA 033) (SA 056)
 - 5-Speed AT Adaptive Values Reset/Release (TRA 049) (REV 1)
 - MIL On, DTC P0711 Due to Trans Fluid Temp (TFT) Sensor (TRA 040 Rev 2)
 - Service Action: TCM Upgrade - 12 MY XM TCM Upgrade (TRA 041) (SA 087)
 - 2F ATM Mechanism Replacement (TRA 035 Rev 1)
 - 2008-2009MY Sorento (BL) TCM Regrogram w/3.3L (TRA 025)
 - Service Action: ECM Upgrade - MIL on with DTC P0554 (ENG 092) (SA 072)
 - Sorento Transmission Shift Hesitation (TRA 017) (Updated 2007-01-17)
 - 2007-2009MY Sorento (BL) TCM Regrogram w/3.3L (TRA 021 Revised)
 - Service Action: TCM Upgrade - Shift Hesitation and Shift Delay Improvement with 2.0L and 4 Speed AT (SA020) (TRA 030)
 - SERVICE ACTION: TCM UPGRADE: Shift Delay and Shift Quality Enhancements (SA 016) (TRA 027)
 - Combined TSB / Service Action: TCM-Upgrade to Improve Torque Converter Clutch (TCC) Logic (TRA 036) (SA 076)
 - 2004-2006 Spectra 2.0L 2-3 Shift Shock (TRA 016)