

Vendor:

Dana-Spicer

Vendor Information	Genuine Spicer® products are manufactured to the same high standards as Original Equipment (OE) parts – because they are OE parts. That means when a part is replaced with a genuine Spicer product, it's being replaced with the original equipment product, ensuring the same performance and reliability you've come to expect. Products: U-Joints, Driveshaft, Steering Shafts, End Fittings, Wing Bearings, Center Bearings, End Yokes, Differential Covers, Axle Kits, & Syn Grease. Hino Parts Support Phone: 866-372-4466 Hino Parts Support Email: helpdesk@hino.com Hino Parts Support Fax: 662-342-3939 Dana-Spicer Phone: 800-621-8084 - Monday through Friday from 8AM–5PM EST Dana-Spicer Email (Orders, EDI Support, Pricing/Availability): SpicerOrders@Dana.com Dana-Spicer Email (Unit Down, Open Order Follow-up): SpicerExpedite@Dana.com Dana-Spicer Email (Damaged Goods, Returns, Warranty): SpicerInquiry@Dana.com Dana-Spicer Email (Troubleshooting, Part ID, Part Substitution): Techservice@Dana.com Dana-Spicer Web: www.dana.com & www.spicerparts.com Dana-Spicer Tech Service: 419-866-3951
Customer Service & Technical Support	
<u>Order Procedures:</u>	All orders are to be placed through the Hino Dealer Connect System (DCS). For special orders or for customer support contact Vendor directly via phone number.
Stock Orders	Enter orders in DCS Screen DC202 under Sales Type "S". All direct ship items will be shipped from a local Vendor PDC.
Emergency Orders	Emergency orders may be entered into DCS screen DC202 as a Sales Type "E" or "V". All emergency orders will be processed with a "rush" order. Freight and Handling fees will be identified on the Hino invoice.
Minimum Order Quantity	There is no minimum order requirement on emergency or stock orders.
Freight Policy:	Parts in stock at the Hino PDC are Free Freight for all orders. Parts shipping direct from the supplier from a local Vendor PDC are prepaid and added to the invoice. All orders will be shipped via the most efficient method.
Free Freight Policy:	All stock orders shipping from the Hino PDC will include prepaid freight regardless of order size, no minimum order quantity (Hino covers freight charges).
Order Fulfillment Policy:	The standard order processing time is 3-6 business days from date of order placement.
Part Number Pricing:	Pricing will be available on-line in the Hino DCS system. In addition, the prices will be forwarded to your service bureaus within two weeks of each pricing update.
Format:	Standard Part numbers are prefixed by "SP-".
Mega Fleet:	All-Makes parts are not included in the Hino Mega Fleet pricing file but should be sold to Mega Fleet customers and filed as Miscellaneous Items in Corcentric when submitting for reimbursement.
Warranty:	Please view Vendor warranty documents as warranty varies based on item. Contact vendor directly.
Returns:	Review Supplier return policy for the most current policy. Contact vendor directly to obtain a Return Goods Authorization code by phone number or email address listed above. All returned items MUST have prior approval and the Return Goods Authorization (RGA) marked on the outside of the box. RGAs have an expiration date of sixty (60) days; after sixty (60) days the return will become null and void. All returns are subject to a 25% or greater restocking fee. Will not authorize any returns that are not properly packaged or in the original packaging. No credit will be issued for product that has been damaged, altered, or installed on equipment. The customer is responsible for all freight charges on the returned merchandise. Special order items or non stock items are not returnable.
Shipping Inspection and Damaged Product:	All merchandise should be inspected upon arrival and carrier damage claims should be filed with the carrier immediately. We are not responsible for, nor are we in a position to make a claim after the freight carrier accepts the shipment from us. For excess stock returns, contact the Vendor directly.
Vendor Cross Reference Web Site:	www.spicerparts.com
Conclusion:	There is no substitute for genuine Spicer products. Non-genuine replacement parts, although maybe attractively priced, are not typically or consistently produced to the same standards as genuine Spicer OE service parts. You get what you pay for. Click Here.
PA-2011-109 8/23/2016	

DOCUMENT NUMBER

SPI-MSC-30
J300-GI

DESCRIPTION

DANA CUSTOMER SERVICE TEAM
SAFETY MESSAGES AND GENERAL INFORMATION

U-JOINTS

J3261-3-DSSP
K350-1-DSSP-SUP

COMMON U-JOINT KITS BY SERIES
U-JOINTS FOR PASSENGER CARS & TRUCKS

COMPANION FLANGES

J300P-1

DRIVELINE COMPONENTS CATALOG - COMPANION FLANGES

FLANGE YOKES

J300P-2

DRIVELINE COMPONENTS CATALOG - FLANGE YOKES

SLIP YOKE ASSEMBLIES

J300P-3

DRIVELINE COMPONENTS CATALOG - SLIP YOKE

DRIVESHAFT

J3289-2-DSSP
J3325-DAG
J3311-1-DSSP
J3326-A-DAG
J3285-2-HVTSS-OES
J300P-4
J300P-6

10 SERIES DRIVESHAFT COMPONENTS
DAN11-141 DRIVESHAFT SHEET V4
DRIVELINE INSTALLATION
SPL U-JOINT PACKS
SPICER XC CENTER BEARING
DRIVELINE COMPONENTS CATALOG - END YOKES
DRIVELINE COMPONENTS CATALOG - TUBING AND TUBE & TUBE YOKE ASSEMBLIES

TUBE SHAFTS

J300P-7

TUBE SHAFTS

YOKE SHAFTS

J300P-8

DRIVELINE COMPONENTS CATALOG - YOKE SHAFTS

KITS & SMALL PARTS

J300P-9

DRIVELINE COMPONENTS CATALOG - SMALL PARTS

CENTER BEARINGS

J300P-9A

DRIVELINE COMPONENTS CATALOG - CENTER BEARINGS

FLANGE & END YOKE APPLICATION:

J300P-10

DRIVELINE COMPONENTS CATALOG - FLANGE & END YOKE APPLICATIONS

COUPLING SHAFTS

J300P-11

DRIVELINE COMPONENTS CATALOG - COUPLING SHAFTS - SPL & 10 SERIES

SALES BOOKLET

SPD-281
3272-2
HX5006-HVTSS
J3285-2-HVTSS-OES
J3299-2-DSSP
J3294-1-HVTSS
J3291-2-DSSP
J3289-2-DSSP

FOLDER
FAILURE ANALYSIS GUIDE
GENUINE SPICER
SPICER XC CENTER BEARING
LUBRICATION SPECIFICATIONS - UNIVERSAL JOINTS
SPICER LIFE SERIES® DRIVESHAFTS
SPICER LIFE SERIES DRIVESHAFT
10 SERIES DRIVESHAFT COMPS

AXLE GENERAL INFO

XGI
HX500-QR
UC-352-6
J3312-DAG
K350-1-DSSP

XGI AXLE GENERAL INFORMATION
HEAVY AXLE COMPONENTS
OUTRUNNER WHEEL SEALS APPLICATION GUIDE
GENUINE SPICER ITALCARDANO WING BEARING PRODUCTS
2008 SPICER UNIVERSAL JOINT KITS AND CENTER BEARINGS

LIGHT VEHICLE

X510-3
X510-6
X510-2
X510-5DSD

CHRYSLER/DODGE, FORD, GENERAL MOTORS/CHEVROLET AND JEEP LIGHT AXLE PARTS
JEEP LIGHT AXLE PARTS FOR APPLICATIONS 1999-2011
FORD LIGHT AXLE PARTS APPLICATIONS
DODGE 1999-2001 LIGHT DUTY AXLE APPLICATIONS

SPICER[®]

DRIVETRAIN COMPONENTS

10 Series[™] Driveshaft Components Nomenclature



**Genuine Spicer[®]
Driveshaft Components**
—there is no substitute.

When it comes to keeping your vehicle up and running, why take a risk with unproven knock-off replacement parts? Genuine Spicer[®] service parts are the same as the original equipment parts, adhering to rigid manufacturing specifications for performance and reliability. Unlike non-genuine parts, our wide range of Spicer[®] driveshafts provides less drivetrain vibration, improved balance and stiffness, and more lateral protection against environmental contaminants. It all adds up to longer-life parts for maximum time on the road and minimum operating costs. Proving the best replacement part is always the original.

This document is intended for nomenclature purposes only and is not to be used for assembly instruction. It does not include every possible scenario or product name. Parts pictured are for reference only and are not intended to be all-inclusive. Alignment of yoke ears are not representative of all forms of phasing. Yoke ears are phased per Original Equipment Manufacturers' requirements.



Warning: Rotating shafts can be dangerous. You can snag clothes, skin, hair, hands, etc. This can cause a serious injury or death. Do not work on a shaft (with or without a guard) when the engine is running.

Demand the best . . . Demand genuine Spicer[®]!