



# Product Bulletin

Date: Mar-16-2016 Contact Number: 734-384-7821

Bulletin # RAN032216.1 Contact Name: Frank Murkowski

## Product

Part Number(s): Rancho™ RS6554B, RS6564B Application: 2011-16 Chevrolet/GMC Silverado/Sierra 2500 4WD

Product Name: Suspension Systems

## Issue

Rancho™ RS6554B, RS6564B Potential quality issue with kit box's -2 and -3

## Corrective Action

Reason For Bulletin: THIS IS A STOP SHIP NOTIFICATION AND RETURN KIT BOXES -2, and -3 of RS6554B & RS6564B. You may also have them labeled as 2 of 4 and 3 of 4 in your inventory. There is a potential quality issue with this product not meeting our company standards. Kits should not be sold or installed until knuckles have been returned to Rancho to be verified. Please have customers contact the Rancho Tech Line if they have an issue with an installed kit. 1-734-384-7804.

Boxes from the Master kit numbers RS6554B & RS6564B that should be shipped back to Rancho for inspection

RS6554B	RS6564B
<u>Ship Back</u>	<u>Ship Back</u>
RS6554B-2	RS6564B-2
RS6554B-3	RS6564B-3
RS6554B-2of4	RS6564B-2of4
RS6554B-3of4	RS6564B-3of4