



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: D-16-12

DATE: May 26, 2016

SUBJECT: Time Punching Requirement
Exemptions

FOR: All U.S. Dealers
All U. S Business Centers

Updates
DPM

PURPOSE:

To communicate repairs exempt from Time Punching requirements.

ACTION:

This bulletin announces upcoming revisions to the Dealer Policy Manual (DPM). The time punch exemptions listed below can be found within the *DPM*, "Warranty Reimbursement" section within "Record Keeping" guidelines. Changes will also be published and updated in the DPM.

BACKGROUND:

As stated in the Dealer Policy Manual: *You must apply only the time limits published in FCA US's current Labor Operation Time Schedule and authorized Service Bulletins. Published time allowances are developed from repair procedures outlined in the applicable Service Manual, Service Bulletin or Recall (Dealer Service Instructions). You must also keep a full accounting of the actual time spent on warranty and non-warranty work.*

TIME PUNCH EXEMPTIONS:

Guidelines for time punch exemptions are as follows:

NEW Guideline:

- Select Flash/Reprogram "Level 0" repairs are exempt. (No part/ No diagnosis)

Existing Guideline:

- Express Lane Level 1 and Level 2 repair services are exempt for repairs performed in a Chrysler Certified Express Lane.





- Body shop technicians are exempted from time documentation requirements when flat rate repairs are performed using the following labor operation numbers:

23-01-XX-XX	23-02-75-XX	23-6X-XX-XX
23-85-XX-XX	23-02-37-XX	23-7X-XX-XX

NOTE: Body shop technicians are required to document time on any other labor operation and all actual time ("00") repairs.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT

