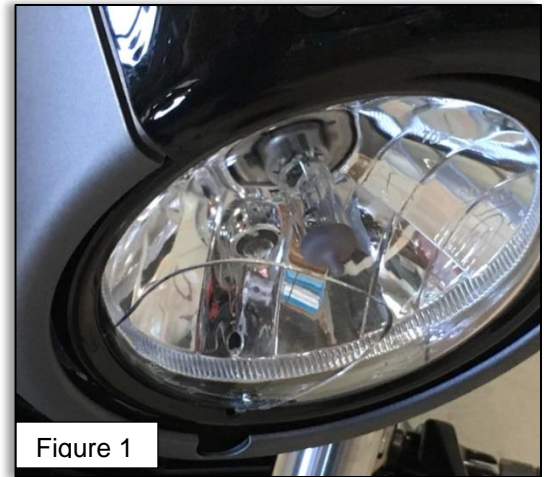




## SUBJECT: 2017 Victory Octane Motorcycles – Headlight Lens Cracking

### PURPOSE:

Victory engineering has determined that some 2017 Octane headlight assemblies were manufactured using a process which could introduce a stress fracture in the headlight lens. In the unlikely event that this occurs, it is possible for the stress fracture to propagate into a U-shaped crack during shipment, as shown in Figure 1.



### POTENTIALLY AFFECTED MODELS:

2017 Victory Octane motorcycles built on or before 4/7/2016.

**Reference Unit Inquiry for build date information pertaining to a specific VIN.**

### WHAT YOUR DEALERSHIP SHOULD DO:

If your dealership encounters a cracked headlight lens while uncrating an Octane motorcycle, proceed with the following steps:

1. Follow the instructions outlined below to reposition the bezel retaining clips and install replacement lens / reflector assembly (PN:2412706-658).
2. File a WG or ST warranty claim per the WARRANTY INFORMATION below.

### WARRANTY INFORMATION:

The headlight lens / reflector assembly is covered under the factory 2-year warranty period. Warranty claims must include at least one high-quality photo showing the crack for claims to be processed.

<b>CLAIM TYPE</b>	Wholegood Stock (WS) or Standard (ST)
<b>LABOR ALLOWANCE</b>	6 Minutes (0.1 hours)
<b>PART NUMBER / DESCRIPTION</b>	2412706-658 – Asm-Headlight Ring, Vic (QTY.1)
<b>FAIL CODES</b>	127 / 194 / 122

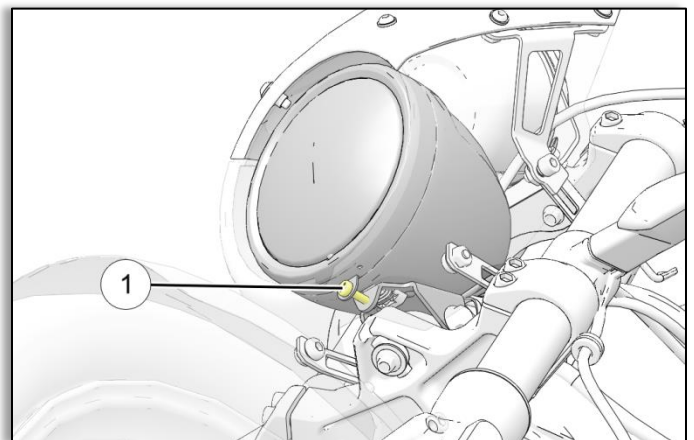
## WARRANTY CLAIM PROCESSING INSTRUCTIONS:

1. "Start a New Warranty Claim" for the affected VIN.
2. Enter the current Date Failed and Date Repaired information into the applicable fields.
3. Enter "V-16-07-02" into the Authorization field.
4. Enter the miles and hours.
5. Enter 6 minutes labor time.
6. In the CONCERN and CAUSE fields enter "V-16-07-02", in the CORRECTION field, enter "REPLACED LENS AND REPOSITIONED CLIPS".
7. Add part 2412806-658 quantity 1.
8. Enter warranty fail codes 127/194/122.
9. Save and submit the claim to Polaris.

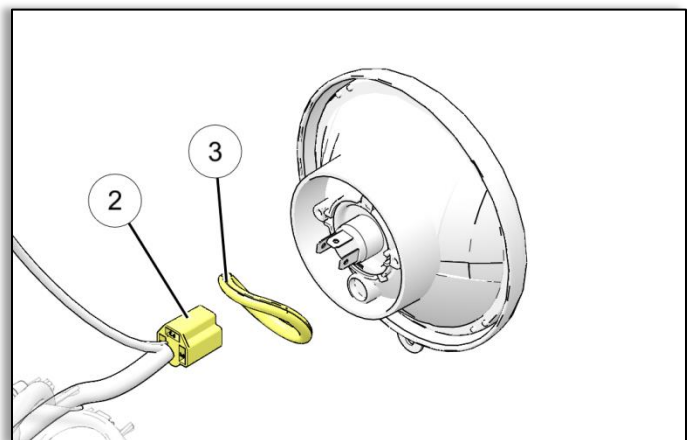
NOTE: This claim will not process without following the instructions above

## HEADLIGHT REPLACEMENT PROCEDURE:

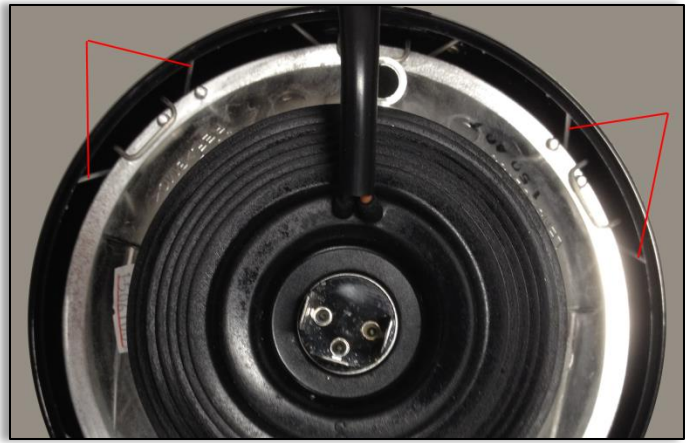
1. Remove headlight retaining screw ①.
2. Lift headlight upward to remove from base



3. Disconnect wire harness ② and remove rubber grommet ③.



4. Using a flat bladed screwdriver, push down on one of the clip legs to release the clip from the bezel flange. Remove the clip.



5. Repeat step 4 until the lens is free to be removed from the flange.

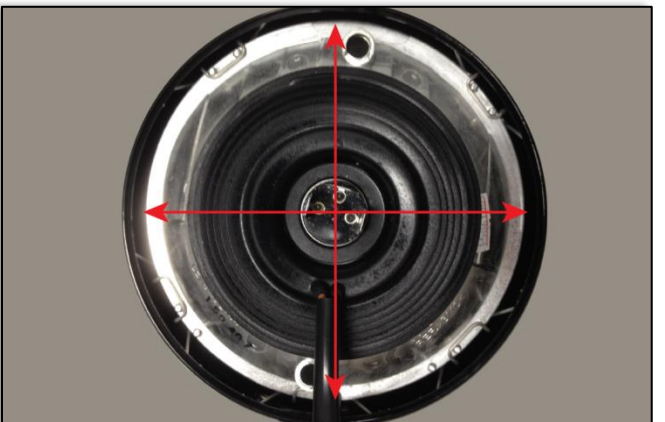
6. Install clips and new lens in the flange. Make sure bottom clips are covering both lens pegs as shown.



7. Make sure top clips are covering only the lower peg on each side as shown.



8. Make sure lens is centered in bezel.



9. On the front of the bezel make sure the lens and bezel are properly aligned as shown.

