



SUBJECT: 2017 Victory Octane Motorcycles – Speedometer Needle Sticking

PURPOSE:

Victory engineering has determined that some early Octane speedometers were manufactured using insufficient adhesive under the dial face. As the dial face becomes warm in ambient sunlight, the adhesive may release causing the dial face to rise and contact the needle. Riders may notice the speedometer needle hang up during operation and not return to zero.



POTENTIALLY AFFECTED MODELS:

2017 Victory Octane motorcycles built on or before 4/11/2016.

Reference Unit Inquiry for build date information pertaining to a specific VIN.

WHAT YOUR DEALERSHIP SHOULD DO:

If an affected speedometer has been identified by your dealership, proceed with the following steps:

1. Access the ODOMETER CHANGE NOTIFICATION form located under 'News, Forms & Links' on the dealer website, or by clicking [HERE](#) if viewing electronically.
2. Print two copies of the ODOMETER CHANGE NOTIFICATION. Return one copy with the affected speedometer and provide the second copy to the customer for their records.
3. Replace the affected speedometer (PN:3280664) as outlined in the 2017 Victory Octane Service Manual (PN:9926924)
4. File a WG or ST warranty claim per the WARRANTY CLAIM PROCESSING INSTRUCTIONS below.
5. Return the affected speedometer and completed ODOMETER CHANGE NOTIFICATION form to Victory through the standard warranty return channels.

NOTE: Affected speedometers should only be replaced on units where the concern outlined in this Team Tip has been identified by the consumer

WARRANTY INFORMATION

The Speedometer assembly is covered under the factory 2-year warranty period. No authorization is required for claim approval on speedometers affected by this Team Tip. Dealers should return affected speedometers through normal warranty return channels.

CLAIM TYPE	Wholegood Stock (WS) or Standard (ST)
LABOR ALLOWANCE	18 Minutes (0.3 hours)
PART NUMBER / DESCRIPTION	3280664 – Speedometer Assembly (QTY.1)
FAIL CODES	127/201/152

WARRANTY CLAIM PROCESSING INSTRUCTIONS:

1. "Start a New Warranty Claim" for the affected VIN.
2. Enter the current Date Failed and Date Repaired information into the applicable fields.
3. Enter "V-16-07-01" into the Authorization field.
4. Enter the miles and hours.
5. Enter 18 minutes labor time.
6. In the CONCERN and CAUSE fields enter "V-16-07-01", in the CORRECTION field, enter "REPLACED SPEEDOMETER".
7. Add part 3280664 quantity 1.
8. Enter warranty fail codes 127/201/152.
9. Save and submit the claim to Polaris.

NOTE: This claim will not process without following the instructions above!