



Service Advisory

Published for Polaris Dealerships, Distributors, and Service Technicians

Division On-Road

Article: VSA-16-01

Date: October 19, 2016

EXPIRATION DATE: October 19, 2017

SUBJECT: Victory Octane Motorcycles – Rear Brake Pad Shim Kit

PURPOSE:

Victory has determined that some Victory Octane Motorcycles may develop low speed brake noise under light pedal pressure. Victory has developed a brake pad shim kit to correct this condition. The rear brake pad shim kit will install over existing pads that are within pad thickness specification. Pads that are worn beyond service limit will need to be replaced along with the shim kit.

Brake Pad Wear Limit: 1.0mm pad material remaining

NOTE: Brake pads are considered wear items and are excluded from coverage for wear under the warranty policy.

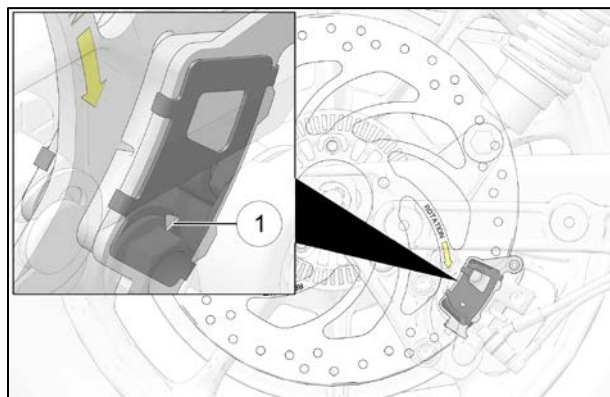
WHAT YOUR DEALERSHIP SHOULD DO:

If your dealership encounters an Octane motorcycle with excessive rear brake noise, proceed with the following steps:

1. Follow the instructions outlined in the Service Manual for brake pad replacement and install Rear Brake Pad Shim Kit (PN: 2206684).
2. File a WG or ST warranty claim per the WARRANTY INFORMATION below.

INSTALLATION:

Shims are to be installed on the outside of each brake pad as shown. Make sure the indicator arrow on the shims ① align with the wheel rotation.



WARRANTY INFORMATION:

The Brake Pad Shim Kit is covered under the factory 2-year warranty period.

CLAIM TYPE	Wholegood Stock (WS) or Standard (ST)
LABOR ALLOWANCE	18 Minutes (0.3 hours)
PART NUMBER / DESCRIPTION	2206684 – Rear Brake Pad Shim Kit (QTY.1)
FAIL CODES	124 / 210 / 135

WARRANTY CLAIM PROCESSING INSTRUCTIONS:

1. Start a New Warranty Claim under the Service and Warranty dropdown and enter the VIN.
2. Enter the current Date Failed and Date Repaired information into the applicable fields.
3. Enter “VSA-16-01” into the Authorization field.
4. Enter the miles and hours.
5. Enter 18 minutes labor time.
6. In the CONCERN and CAUSE fields enter “VSA-16-01”, in the CORRECTION field, enter “BRAKE PAD SHIM KIT”.
7. Add part 2206684 quantity 1 as the primary fail part.
8. Enter warranty fail codes 124 / 210 / 135.
9. Validate the parts.
10. Save and submit the claim to Polaris.
11. **NOTE:** This claim will not process without following the instructions above