

Technical product information

Topic	Power steering noise 4.0 V8
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2042624/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Running gear -> Steering, power-assisted steering -> Hydraulic power steering	Noise, vibration -> noise	

New workshop code

Object of complaint	Complaint type	Position
Running gear -> Steering system -> Steering hydraulics suction line	component / consumables -> incorrectly built	

Vehicle data

GT, GTC, GT3-R and Flying Spur 15MY

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3932*	2015	E		*	*	*
3934*	2015	E		*	*	*
3942*	2015	E		*	*	*
4W22*	2015	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prodto
SCB	***	**	*	*	*	041163	046313		

Documents

Document name
master.xml
master.doc

Customer statement / workshop findings

Power steering noise (hiss) audible in cabin emanating from front of car

Technical background

Variability in hose assembly and fitting can create noise transfer path at rubber mounting points resulting in power steering hydraulic flow audible in cabin

Production change

Design change to improve compliance of hose and thus reduce noise radiation

Measure

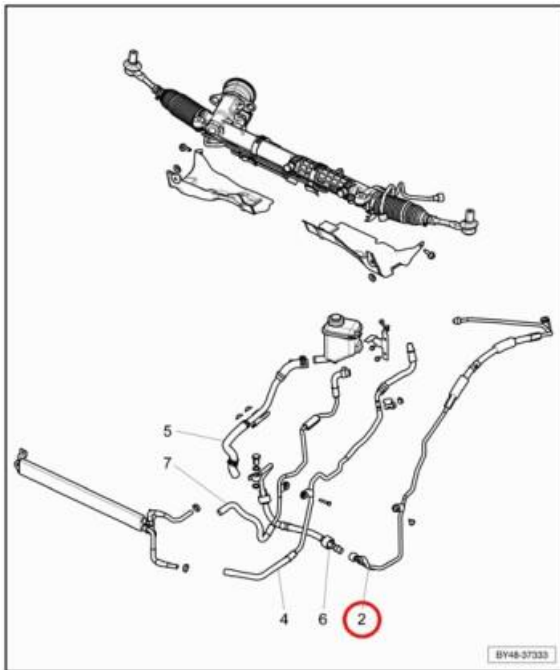


Figure 1

In the event of a qualified report of power steering hiss audible in cabin then replace power steering high pressure hose (2) (see Figure 1) Rep. Gr. 48 Power Steering Pipes – To Remove and Fit

Warranty accounting instructions

Warranty Type 110 or 910
 Labour Operation Code 48941900
 Damage Service Number 4894
 Damage Code 00 20
 Time 80 TU

Please note: As GT3-R issues are mandatory reporting, a full escalated DISS must be raised for any GT3-R repairs

Parts information

Original part number	Replacement part	Description
4W0422893D	4W0422893H	Hose assembly