



Technical Journal

TITLE:
Voice Recognition Database Upgrades

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PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-12-05	STATUS DATE: 2016-12-09
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		0000000-0999999	201617-999952
256							2016-9999		0000000-0999999	201505-999952

CSC Customer Symptom Codes

Code	Description
II	Cellular phone/Voice control does not work
IJ	Navigation/Voice guidance does not work

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text



DESCRIPTION:

IHU = Infotainment Head Unit

VIDA = Volvo Information and Diagnostics for Aftersales

SPA = Scalable Product Architecture

PDS = Pre-Delivery Service

SPJ = Service Product Journal

As of 11/28/2016 a voice recognition speech database file will no longer be included with the latest map upgrade for SPA vehicles (SPJ 29181) and **must be downloaded separately from the maps.**

When performing PDS or diagnosing any voice control issue, always ensure that the latest speech database file is installed in the IHU. See instructions under *Service*.

SERVICE:

The latest voice control database can be downloaded and installed by following the instructions at the link below:

http://volvo.custhelp.com/app/answers/detail/a_id/9765

To read out which database is installed in the vehicle, connect with VIDA and read out the IHU parameter "*Speech DB Part number - IHU*"

The speech database file will be upgraded twice per year in May and November. The link above will always lead to the latest version of the file.

Once downloaded, the speech database can be copied onto your map upgrade USB flash drive to allow both to be upgraded using the same flash drive.

VEHICLE REPORT:

Not required.