



Technical Journal

TITLE:

Seat heating turns off by itself

REF NO: TJ 30961.4.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-12-05	STATUS DATE: 2016-12-09
FUNC GROUP: 8527	FUNC DESC: Electrical heating; electrical heating	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000350-0011795	201617-201646
256							2016-2017		0000561-0151793	201505-201646

CSC Customer Symptom Codes

Code	Description
UW	Front seat/Seat heating does not work or too hot

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

The front passenger seat heater may not start or turns itself off after a few minutes of driving.

**SERVICE:**

* A new IHU (Integrated Head Unit) software with changed functionality has been introduced in week 46, 2016. Download a Total Upgrade in accordance with VIDA (Vehicle Information and Diagnostics for Aftersales) instructions and TJ 31543. The new software can be used on all cars from production start. On and off for the passenger seat heating will be controlled only by the button in the center display. (The seat belt reminder sensor under the seat will not be used for information to seat heating.)

* A minor bug has been discovered in the new software; If you choose “Auto seat heating” in the settings, it will not be turned off for the passenger seat, even if the outside temperature is higher than specified (+10 degree C (50F)). The passenger seat heating has to be turned off manually with the button. This will be corrected during 2017Q2.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 8527.