



# Technical Journal

TITLE:  
**Graphic HUD may lose height adjustment**

<b>REF NO:</b> TJ 30646.4.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2016-12-05	<b>STATUS DATE:</b> 2016-12-14
<b>FUNC GROUP:</b> 3651	<b>FUNC DESC:</b> Electronic control unit	Page 1 of 2	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		-	201617-999952
256							2016-2017		-	201505-999952

## CSC Customer Symptom Codes

Code	Description
KD	Head Up Display HUD/Does not work

## VST Operation Number

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## Text

### DESCRIPTION:

Under some conditions, the height adjustment for the Head Up Display (HUD) returns to its default (full “up”) setting at a vehicle restart.

**SERVICE:**

At this time, there is no permanent solution to this problem.

The root cause investigation is ongoing at Volvo Car.

This TJ will be updated when a permanent solution is available.

In the interim, the customer can be advised to save the HUD settings along with Seat Memory to restore their preferred HUD setting by using the Memory buttons on the driver's door.

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect.

Use concern area "Vehicle Report" and sub concern area "Support Needed", use function group 3651.