



Technical Journal

TITLE:

SPA Climate system, unexpected behavior

REF NO:
TJ 30925.7.0

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2016-12-19

STATUS DATE:
2016-12-22

FUNC GROUP:
8700

FUNC DESC:
Air conditioning unit

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“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000350-0006377	201617-201638
256							2016-2017		0000561-0132462	201505-201638

CSC Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
9Q	Temperature control/Uneven temperature
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section
TN	Temperature control/Heater does not work

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

* Updated with VST Operation No.

CCM: Climate control module

SW: Software

VIDA: Vehicle Information and Diagnostics for Aftersales

Customer may experience unexpected climate regulation during driving, climate system might suddenly starts to blow hot/cold air. CCM SW now implemented 2016w38 in production and for service.

SERVICE:

In case of customer complaints, perform Total Upgrade according to VIDA.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8700.

*Also try to specify what kind of differences that occurs.