

**From:** [Quality Compliance](#)  
**Subject:** Limited Service Campaign GOX - Certain 2016 MY RAV4 and RAV4 Hybrid Vehicles - Power Back Door ECU Replacement  
**Date:** Thursday, December 15, 2016 2:55:12 PM  
**Attachments:** [GOX - TIS Package - Published 12.15.2016.pdf](#)  
[image002.jpg](#)

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**In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Limited Service Campaign (LSC) on certain 2016 model year RAV4 and RAV4 Hybrid vehicles.**

**Condition**

In the subject vehicles the power function of the back door could become inoperative if there is interference with an object while using the power back door. Toyota has developed a new power back door Electronic Control Unit (ECU) to prevent this condition from occurring.

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**Remedy**

Any authorized Toyota dealer will replace the Power Back Door ECU at **NO CHARGE** to the vehicle owner **until November 30, 2019.**

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**Covered Vehicles**

There are approximately 93,000 Certain 2016 Model Year RAV4 and RAV4 Hybrid vehicles covered by this Limited Service Campaign.

There are 128 vehicles in Puerto Rico involved in this Limited Service Campaign.

Model Name	Model Year	Production Period
RAV4 and RAV4 Hybrid	2016	Mid-June 2015 through Mid-March 2016

This Field Action expires on **November 30, 2019.**

***Please reference the attachments for additional details.***

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