

<b>Measure no.</b>	<b>Subject</b>	
US 62719932-01	Engine symbol stays on after software update	
<b>Status date (mm/dd/yy)</b>	<b>Status</b>	<b>Organization</b>
6/28/16	Approved	US, MOT
<b>Date created (mm/dd/yy)</b>	<b>Created by</b>	<b>PQM Problem reference</b>
6/17/16	Martin Bumba	
<b>Release date (mm/dd/yy)</b>	<b>Approved by</b>	<b>Dealer release</b>
6/28/16	Gery Torok	Allow automatic release

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**Vehicles affected**

<b>E series</b>	<b>Engine</b>	<b>Body</b>
K48 K52		
<b>Production period (from/to)</b> <b>(mm/dd/yy)</b>	<b>Comment on production period</b>	<b>Feedback (all cases relating to measure up to) (mm/dd/yy)</b>
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**Complaint**

The engine symbol in the Kombi stays on after updating software using ISTA/P Version 59.0.  
No fault are stored, nor does engine operation appear to be affected.

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**Cause**

During the software update, an erroneous software status sent to the Kombi causes the engine symbol to stay on.

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**Measure**

Any programming, conversion or retrofit using ISTA/P Version 59.0 is unwise.  
Postpone such sessions until ISTA / P version 59.1 (release expected July 2016).  
Note: the programming of the Kombi has been removed from the measure plan until version 59.3 (release expected mid-August 2016).  
For vehicles that have already been programmed with ISTA/P Version 59.0:  
The engine symbol will only be to be switched off after programming with ISTA/P Version 59.3  
The situation should be explained to the customer if their vehicle is being treated with ISTA/P Version 59.0.

In a buy back critical case with an engine symbol on due to programming with version 59.0, please create a PuMA case so a decision as to whether a remote session using ISTA / P version 58.3 is possible.

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**Complaint**

	<b>Fault location</b>	<b>Fault type</b>	<b>Fault place</b>
▶	62/11 Instrument cluster	Software error	

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**Cause**

#	<b>Fault location</b>	<b>Fault type</b>	<b>Fault place</b>
▶ 1	62/11 Instrument cluster		
	<b>Repair Task</b>	<b>Special Clearance</b>	<b>Area</b>
		No	Electrics/Electronics

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**Fault code**

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**Progman / DIS / ISTA / ISTA/P**

<b>System</b>	<b>State</b>	<b>Version</b>
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