

June 2016 Technical Service

## **Center Information Display Switching off**

## MODEL

F22 (2 Series Coupe)	F30 (3 Series Sedan)	F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)
F33 (4 Series Convertible)	F34 (3 Series Gran Turismo)		

#### SITUATION

The Center Information Display (CID) is dimmed or completely blank.

The fault code entered in ENTRY "B7F8C6 - Backlight reduction because of over temperature".

## **INFORMATION**

The brightness of the CID will reduce and may switch off completely due to high temperature rise inside the vehicle. This situation is to protect the function of the CID.

After lowering the temperature, the normal functions are restored.

The increased temperature, protective switch-off is the reason for the fault. The fault code does not indicate a defective head unit.

The normal maximum temperature operation for the head unit is between 167 and 194 °F. Within these values, the CID will gradually diminish in brightness until it completely switches off.

Replacing parts or programing the vehicle will not rectify the situation. The root cause is the very high temperature and is not a fault of the vehicle's systems.

# **WARRANTY INFORMATION**

Not applicable.

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