

Technical Service

Difficult to Unlock Vehicle with Mechanical Key

MODEL

i12 (i8)

SITUATION

Lock cylinder difficult to turn when unlocking with mechanical key.

CAUSE

Door lock actuator

PROCEDURE

Manually actuate door lock cylinder with the key several times.

Is door lock operating more smoothly?

- YES continue lock/unlock sequence until smooth. Repair is complete.
- NO replace affected door lock actuator.

PARTS INFORMATION

Part Number	Description	Quantity
51 21 7 313 005	Left hand door lock actuator	1 if needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	51 21 02 29 00	Door lock barrel sticking/jammed	
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Repairing One Side

Labor Operation:	Labor Allowance:	Description:
51 21 090	I RATATION K SIII	Removing and installing/replacing lock of left or right front door.

If you are using a Main labor code for another repair, use the Plus code labor operation 51 21 590 instead.

Or:

Repairing Both Sides

Labor Operation:	Labor Allowance:	Description:
51 21 110	Refer to K SID/	Removing and installing/replacing locks of both front doors.

If you are using a Main labor code for another repair, use the Plus code labor operation 51 21 610 instead.

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