



SI M65 04 16  
Audio, Navigation, Monitors, Alarms, SRS

March 2016  
Technical Service

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

#### SUBJECT

**Service Action: Program Vehicle to Activate Speech Recognition**

#### MODEL

F54 (MINI Clubman)

F57 (MINI Convertible)

Vehicles produced from September 30, 2015 to February 17, 2016.

#### SITUATION

The voice input system (SVS) has not been activated.

#### AFFECTED VEHICLES

This Service Action involves certain F54 (MINI Clubman) and F57 (MINI Convertible) vehicles produced from September 30, 2015 to February 17, 2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

#### CAUSE

The audio head unit has a coding error.

#### PROCEDURE

Follow the steps below to correct the situation:

1. Connect the vehicle to ISTA and run a vehicle test. Run any applicable test plans.
2. Program and encode the complete vehicle using ISTA/P 3.58.1 or higher.

**Always connect a MINI approved battery charger / power supply ([SI M04 08 09](#)).**

#### WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 65 88 02 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
		Programming and coding was

00 63 972	1 FRU	performed previously in conjunction with another campaign or repair (vehicle is already at the specified “Target” integration level or higher, no repair is necessary) (Plus work)
Or:		
00 63 973	8 FRU	Program and code control units (includes connecting an approved battery charger/power supply and performing a vehicle test) (Plus work)

### Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

### Other Repairs

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

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