



SUBJECT

BMW Display Key Battery is Completely Discharged at Vehicle Delivery

MODEL

G12 (7 Series)

Vehicles with option code 03DS (BMW Display key)

SITUATION

The battery of the BMW display key is completely discharged during transport and is almost empty at the time of vehicle delivery.

CAUSE

Extended vehicle storage.

CORRECTION

The BMW display key **MUST BE** completely charged before vehicle delivery using the USB cable.

PROCEDURE

Before vehicle delivery to the customer, check the state of charge of the BMW display key. If the BMW display key shows:

- Complete charge. The BMW display does not need to be charged.
- Empty or not completely charged. Charge the BMW display key with USB cable (for at least 2 Hours).

NOTE: When the display key battery is completely discharged, it is not possible to charge via the wireless charging cradle in the center console. Replacing parts will not rectify this problem.

WARRANTY INFORMATION

Not applicable.

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