



SI B65 03 16
Audio, Navigation, Monitors, Alarms, SRS

March 2016
Technical Service

This Service Information bulletin supersedes SI B65 03 16 **dated February 2016**.

NEW designates changes to this revision

SUBJECT

Owner's Manual is No Longer Accessible after Programming

MODEL

F01 (7 Series Sedan)

F02 (7 Series Sedan)

SITUATION

The integrated owner's manual (IBA) is no longer accessible after programming the vehicle with either:

- ISTA/P 3.57.3 (F001-15-11-505)
- ISTA/P 3.58.0 (F001-16-03-501)
- ISTA/P 3.58.1 (F001-16-03-502)

CAUSE

ISTA/P software error

NEW CORRECTION

The owner's manual is restored with ISTA/P V3.58.1 (F001-16-03-502)

PROCEDURE

Follow the steps below to correct the situation:

1. Connect the vehicle to ISTA/P.
2. **NEW** Program and encode the complete vehicle using ISTA/P 3.58.1 or higher.

Always connect a BMW approved battery charger / power supply([SI B04 23 10](#)).

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	65 12 58 02 00	
Labor Operation:	Labor Allowance:	Description:

00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

Other Repairs

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

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