



SI B01 02 16  
Warranties

March 2016  
Technical Service

## SUBJECT

**M57Y SCR Supply Module: Limited Warranty Extension to 10 Years/120,000 Miles**

## MODEL

E70 (X5 xDrive35d)

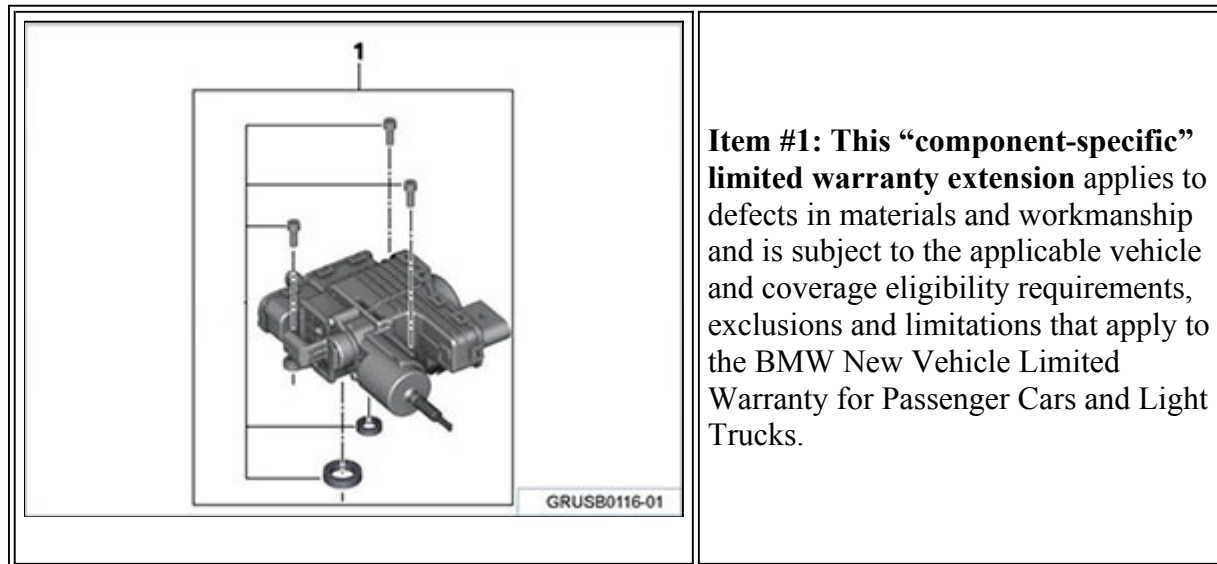
Model Year 2011 produced 11/23/2009 to 9/28/2011

With the M57Y diesel engine

## INFORMATION

For the above-referenced vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the **Selective Catalytic Reduction (SCR) Supply Module to:**

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**



**This bulletin is notice of a “limited warranty extension.” This is NOT a notice of a Recall or Service Action.**

**There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.**

### **Customer Notification Letter – VIN and Component-specific Warranty Extension**

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

## INCLUDED MODELS

The “model year” start and end date (SOP/EOD) for a specific “model” vehicle within a Series will vary for a number of reasons.

If you are reviewing and verifying a specific vehicle for inclusion, it is important to first:

- Confirm that the “model” and “model year” are identified in the “Model” list above; and second
- Confirm vehicle’s “product date” is also within corresponding date range (the “MM/DD/YYYY” version is available in ISPA Light)

## ELIGIBLE BMW VEHICLES

To assist you in identifying the eligible vehicles, the DCSnet Warranty Vehicle Inquiry has been updated with the “Vehicle Comment” shown below:

BMW NA has extended the limited warranty for the Selective Catalytic Reduction (SCR) Supply Module on this vehicle to 10 years/120,000 miles as determined from the original in-service date. This component-specific limited warranty extension is subject to all the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see [SI B01 02 16](#).

**Note:** Always check the DCSnet Warranty Vehicle Inquiry “Vehicle Comments” and the “Repair History (Claims)” sections first before performing any repairs.

### PARTS INFORMATION

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the applicable replacement part numbers.

### Important Notes:

- **Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures.**
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC identifies additional part (s) that must also be replaced/installed together with the replacement of this component. These “required” additional items are also covered “in-conjunction” and under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

### WARRANTY INFORMATION

The Selective Catalytic Reduction (SCR) Supply Module limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered,

operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the SCR Supply Module fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

The existing limited warranty coverage for all other parts has not changed.

### **Non-Qualifying Repairs**

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

### **Qualifying Repairs - Claim Submission**

Claim this work with the defect code and labor operations provided below.

<b>Defect Code:</b>	<b>16 19 90 13 00</b>	<b>SCR Supply (Delivery) Module Limited Warranty Extension</b>
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
16 19 610	Refer to KSD2	Replacing delivery (SCR supply) module (after vehicle diagnosis)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

And, if necessary:

### **Sublet – Bulk Materials**

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number, please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle prior to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- **B-ELWR 2016 SCR Supply Module 10Y120M**

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending “PDF files” of the supporting documentation

for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.

**Note: The online reimbursement request option will be available the week of 3/14/2016.**

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

**A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.**

#### **ATTACHMENTS**

View PDF attachment [B010216 Prior Customer-pay Repairs](#).

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