

From:
Sent: Wednesday, February 17, 2016 4:58 PM
To:
Cc:
Subject: RE: Delivery Stop - Vehicle at BMW of West Houston #43775
Importance: High

Hello everyone,

After further investigation into this delivery stop, it has come to the conclusion that VIN: V674699 is released from the stop sale.

I will release the VIN in DCS from the vehicle flag, which will allow the vehicle to be used by center use or delivered to a customer.

Apologies for the inconvenience and thank you for your patience and assistance regarding this matter.

From:
Sent: Monday, February 08, 2016 4:41 PM
To:
Cc:
Subject: Delivery Stop - Vehicle at BMW of West Houston #43775

Hello,

Today we received a delivery stop with a potential of the front passenger-side air bag not properly installed. It affects VIN: V674699, which is displaying as being located at your Center.

VIN:	WBY2Z2C5XG V674699	Priority:	3-Priority Stock	Assigned to:	A-26-43775
Prod. No.:	3669969	Customer:			BMW of West Houston
Status:	Dealer Inventory			Alt Ship To:	
Act. Prod. Date:	11/25/15	BMW Welt:		Port Loc.:	SSIPOA
Model:	16IC i8	Coll. Wk.:		Dest. Loc.:	00026747
Car Type:	STOCK	Coll. Day/Time:		Trans. Flag:	T

Could you please confirm that this vehicles is located at BMW of West Houston.

The VIN has been flagged under "vehicle comments" with the stop notice with the statement below:

A Delivery Stop has been issued for this vehicle. Dealers must ensure that all Campaigns are completed before retail delivery to the customer. Situation – Passenger-Side Air Bag.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed. Please don't hesitate to contact me with any questions. I look forward to hearing from you.